

**Partnership for a Healthy Durham  
Access to Care Committee  
Durham County Human Services Building, 414 East Main Street  
August 10, 2017  
MINUTES**

**Facilitators: Camille Grant and Angel Romero Ruiz**

**Access to Care:** This committee's activities include advocating for changes that will affect health care coverage for residents across all ages and developing community and agency-based strategies to make measurable improvements in access to care for the uninsured and underinsured residents of Durham.

**Meeting Outcomes**

- Outcome 1: Educate committee members on updates to the Affordable Care Act Health Insurance Marketplace enrollment period and identify our role in distributing this information to Durham County residents.
- Outcome 2: Distribute details about the Behavioral Health Urgent Care clinic available to Durham County residents and determine how we will publicize this information to residents.
- Outcome 3: Discuss the committee's current progress towards meeting the goals of its action plan and determine next steps.

<b>Present:</b> Norma Marti, Andy Landes, Angel Romero, Mark Sullivan, Phillip Harewood, Lloyd Schmeidler, Dave McKenna, Jen Meade, Cheryl Brewer, Whitney Coffin, Jasmine Myers, Jen Isherwood, Jonathan Kotch, Camille Grant, Charita McCollers, Kimberly Monroe, Kimberly Alexander-Bratcher, Marissa Mortiboy <i>Guests:</i> Mark Sullivan, Juan Colón			
Project/Topic/Goal	Major Discussion Points	Recommendations	Action Steps
<b>Welcome &amp; Introductions</b> <i>Camille, Angel, &amp; All</i>			
<b>Review &amp; Approve July Minutes</b> <i>Camille, Angel, &amp; All</i>	There were no changes to the minutes.		
<b>Carolina Outreach's new Behavioral Health Urgent Care clinic</b> <i>Mark D. Sullivan, Carolina Outreach</i>	Carolina Outreach is a behavioral health organization in Durham. They opened a Behavioral Health Urgent Care (BHUC) clinic on July 31. The clinic is located next to Foster's Market on Hwy 15/501 at 2670 Durham-Chapel Hill Blvd.  Alliance Behavioral Healthcare asked Carolina Outreach to take this project on and it's funded through Alliance. This is the first clinic of its kind in the state and one of the first in the country. BHUC is a pilot program. It targets people with Medicaid and		Charita and Kimberly can connect Mark with transportation connections and advocate for routes near the clinic.

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	<p>without insurance. It functions similar to urgent care clinics for physical conditions. Services are restricted to those who live in Durham, Wake, Johnston and Cumberland counties. Private pay is accepted. A visit costs \$440 out of pocket.</p> <p>The service is designed to reach those experiencing a behavioral health crisis that can be resolved with a brief intervention or have an urgent behavioral health need that must be met in order to prevent a crisis. Anyone ages four and older can be seen in the clinic. Those 18 and younger need to be seen with a guardian. Referrals are accepted.</p> <p>Services offered include access to psychiatrists, nurses and social workers, referrals to other community resources, targeted reminder calls for follow-up services and coordination of care with other service providers. Bilingual services are available. The BHUC will provide a bridge but will not start new medications. There is not an in house pharmacy but will be stocking samples.</p> <p>Same day walk in services during posted hours of Monday to Thursday 8 am to 7 pm, Friday 8 am to 3 pm and Saturday 9 am to noon.</p> <p>BHUC will make sure individuals seen are linked to a primary care provider in order to ensure follow up care. The clinic is not set up to provide ongoing care.</p> <p>There hasn't been conversation yet with GoDurham about bus routes to the clinic. Rides to Wellness would be a group to connect with to address this issue.</p>		
<b>Action Plan update</b>	<p>Through two years of the action plan, the committee has completed a resource list of community providers who offer free or discounted dental care. The committee surveyed local pharmacists which revealed challenges of health literacy for their patients. The report will be used to inquire how Duke providers are being trained and how health literacy efforts should be framed.</p>	<p>Get an update from Durham Tech on the CHW program before deciding whether to remove the strategy from the action plan.</p>	<p>Send action plan updates to Camille and Angel to keep the action plan progress</p>

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	<p>There is a program called the Chancellor's fellows who are encouraged to do community work. The fellows worked with schools and children and parents on a health literacy curriculum. Students were able to get additional funding and are working with 20 volunteers this year. The students would like to get input from the Access to Care committee as they move forward with the project. The fellows would like to see this as ongoing and permanent and address providers and meet patient needs.</p> <p>The Oral Health workgroup is making progress in approaching providers and insurers in targeting Lincoln Community Health Center (LCHC) patients with a chronic illness gain access to dental services and receive reimbursement. This could be run through Project Access. The workgroup is discussing a Missions of Mercy event to provide a large dental care event at the National Guard Armory. The date has not been set. LCHC has received a grant to hire a dentist and hygienist. Another grant is to renovate the dental space.</p> <p>The committee reviewed action plan progress to date. The refugee and immigrant working group had challenges finding a meeting date and time that worked.</p> <p>Durham Tech has a class for Community Health Workers (CHW). The NC Division of Public Health Chronic Disease Section has been developing protocol for CHW credentialing. There will be a summit at the end of this year to provide an update. The goal is to find funds to pilot programs across the state to collect data.</p> <p>Objective 3 around housing grew out of Housing and Urban Development (HUD)'s focus on connecting individuals to healthcare and resources. An action plan was developed by an outside group.</p>	<p>Hold a CHW panel at a future Access to Care committee meeting.</p> <p>Look into the Program of All-Inclusive Care for the Elderly (PACE) program as a way of improving health care and better living for those on Medicare.</p> <p>Have a representative present on the program at a future meeting.</p>	<p>document up to date.</p>
<p><b>Affordable Care Act 2017 Enrollment update</b></p>	<p>Open enrollment will take place November 1 through December 15. This period is six weeks shorter than last year. Consumers can enroll in Marketplace plans with coverage starting January 1, 2018.</p>	<p>The website <a href="https://www.ncgetcovered.org/">https://www.ncgetcovered.org/</a> is a consumer resource</p>	

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<p><i>Juan Colón, Lincoln CHC</i></p>	<p>Consumers can enroll in ACA Special Enrollment Periods year round for qualifying life events.</p> <p>Blue Cross Blue Shield has announced they will offer plans in all 100 counties. Cigna has announced they will offer plans in Wake, Orange, Chatham, Johnston and Nash.</p> <p>Financial assistance is available. Premium tax credits helps lower monthly premiums for qualifying consumers. There is also help to reduce deductibles, co-pays and co-insurance for qualifying consumers. In 2017, 93% of NC enrollees received premium tax credits to reduce the cost of deductibles/premiums?</p> <p>Navigators and certified application counselors are available to help at various consumer-based organizations, legal service providers, health care organizations and other locations. LCHC, Legal Aid, Project Access, MDC and Dress for Success will have navigators. For in-person assistance in the Durham area, call 1-855-733-3711 or visit <a href="http://www.getcoveredamerica.org">www.getcoveredamerica.org</a>. Immigrants with certain statuses qualify for the Marketplace.</p> <p>Consumers with a 2017 Marketplace plan should still visit the Marketplace during Open Enrollment to update information, review plans and pick a plan that works for their family.</p> <p>If consumers don't have qualifying health coverage or qualify for an exemption, they may have to pay a fee called the individual shared responsibility payment. The fine in 2017 is \$695 per adult or 2.5% of household income, whichever cost is higher.</p> <p>Individuals can sign up for coverage any time during Special Enrollment Periods for life events such as marriage, moving, job loss, birth, etc.</p> <p>Lincoln navigators will be working every Saturday during open enrollment to help get people enrolled.</p>	<p>for the Affordable Care Act.</p>	
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<p><b>Announcements</b> <i>All</i></p>	<p>On August 25, the second annual Refugee Health conference will be held at Moses Cone Hospital in Greensboro from 8:30 am to 4:30 pm. The fee is \$125.</p> <p>On September 17, El Centro Hispano will hold their annual health fair from 10 am to 4 pm at the Lakewood Shopping Center.</p> <p>The Men’s Health Initiative will be held on Saturday, September 30 at Lincoln Community Health Center and at the Duke Croasdaile Clinic on Sunday, October 1.</p> <p>The El Futuro Mental Health Summit will be held on October 27 from 9:00 am to 4:30 pm at Moses Cone Hospital in Greensboro. The fee is \$115.</p>		
<p><b>Next Meeting: September 14, 2017</b> <b>Durham County Human Services Bldg., 414 E. Main Street, Durham</b></p>			