

**Partnership for a Healthy Durham
Access to Care Committee
Durham County Human Services Building, 414 E. Main Street, Durham**

**May 12, 2016
MINUTES**

Facilitator: Lloyd Schmeidler

Present: Lloyd Schmeidler, Tiki Windley, B. Angeloe Burch Sr., Kimberly Monroe, Kimberly Alexander-Bratcher, Julia Gamble, Jonathan Kotch, Angel Romero, Tia Willis, Marissa Mortiboy, Dorothea Brock, Cheryl Brewer, Julia Gamble, Camille Grant <i>Guests:</i> Kathleen Lockwood, Brian Fahey			
Project/Topic/Goal	Major Discussion Points	Recommendations	Action Steps
Welcome & Introductions <i>Lloyd Schmeidler & All</i>			
Review & Approve April Meeting Minutes/Notes <i>Lloyd Schmeidler</i>	The Health Department staff person who attended the April meeting is no longer employed at the health department. She did not complete minutes before she left.		Kim, Lloyd and Marissa will work together to put together meeting notes for the April.
GoTriangle Transportation Update <i>Brian Fahey</i>	<p>GoTriangle has a call center open 364 days a year and a GoLive real time bus system information available by phone, computer and smartphone apps. GoTriangle offers discount passes for seniors and persons with disabilities. On GoDurham, those 65 years and older ride for free.</p> <p>GoTriangle is planning to offer a 25% discount on passes sold in bulk to clinics. The discount passes should be available to clinics starting July 1.</p> <p>GoTriangle and GoDurham each have their own bus and paratransit systems. The demand for paratransit services are increasing. GoDurham will implement an automated service for paratransit ride notification this summer through text message, email or automated phone call. A smartphone app is available to review scheduled trip information or send their location to dispatch. There is a link for eligibility services and an</p>		GoTriangle will explore whether it would be possible for clinics to purchase passes in bulk using a business credit card rather than requiring a check.

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	<p>application for paratransit services on http://godurhamtransit.org/.</p> <p>GoDurham is working on technology to allow caseworkers and clinicians to see real-time information about clients' GoTriangle services such as pick-up and drop off times, current location and eligibility dates.</p> <p>GoDurham is submitting a grant application to hire a dedicated staff person at the regional call center to provide detailed transportation information to caseworkers and the clinics. If awarded, the grant-funded pilot program would start in the fall.</p> <p>GoDurham is working to consolidate transit eligibility applications into one form and offer an online application. GoDurham also plans to have 15 new vehicles by mid-September. Individuals can schedule an Uber trip using the GoTriangle real-time app for transportation needed to get to their final destination.</p> <p>One of the biggest concerns among the community is the attitude of GoDurham transit operators. All customer service representatives and transit operators have been trained in mediation and conflict resolution through the Red Kite project. Customer service is steadily getting better.</p> <p>Senior leadership and other staff at GoDurham have been working closely with the Access Committee to address transportation and healthcare access needs for Durham residents.</p>		
<p>Study of Impact of “Ban the Box” Initiative <i>Kathleen Lockwood, Southern Coalition for Social Justice</i></p>	<p>The criminal justice team at the Southern Coalition for Social Justice is working to end mass incarceration of people of color. The purpose of the Ban the Box initiative is to eliminate bias against hiring of individuals with criminal records. The criminal record question is removed from the job application. In Ban the Box, criminal history is not reviewed until a background check</p>		

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	<p>is completed later in the hiring process and the applicant then has a chance to explain their record. Criminal charges not relevant to the job applied for should not prevent hiring. The City of Durham passed Ban the Box in 2011 and Durham County in 2012. Between 2011 and 2014, hiring of individuals with criminal records increased from slightly over 2% of all hires to over 15% in the City and the number of applicants with criminal records recommended for hire in Durham County increased nearly 3-fold between 2011 and 2013</p> <p>Ban the Box is something an employer has to adopt. There is still an opportunity to expand the program to other employers throughout Durham County. According to a handout Kathleen distributed, Target and Walmart also have removed questions about criminal records from their initial job applications. Duke has been looking into implementing Ban the Box for several years. But there are challenges due to funding sources and regulatory agencies.</p>		
<p>Access to Care Co-Chair Election <i>Marissa Mortiboy</i></p>	<p>Each co-chair nominee (Kimberly Alexander-Bratcher, B. Angeloe Burch, Sr., and Lloyd Schmeidler) shared why they would like to be co-chair for the committee during the July 1, 2016- June 30, 2017 term. Members present were invited to complete a paper ballot. Online voting will be available for those who could not attend the meeting. Results will be announced at the next meeting.</p>		
<p>Announcements <i>Committee Members</i></p>	<p>The Durham Continuum of Care is holding its annual meeting on Wednesday, May 25, 3 pm in a second floor conference room of the Human Services Building. They will begin looking at the process of reorganizing committees related to homelessness.</p> <p>Durham has received additional 2015 Continuum of Care awards of over \$350,000 resulting in a total of over \$1.3 million dollars from the federal government to address homelessness in Durham County. The funds are used to support transitional, permanent housing and rapid rehousing.</p>		

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	<p>To date, PremiumHelp has approved 615 applications across Wake, Durham and Orange Counties with coverage for 933 individuals who otherwise wouldn't have insurance. There were 272 application in Durham County alone, for more than 400 individuals. There are still funds available for the next Open Enrollment period. In the next round, PremiumHelp would like to incorporate health education with the program to educate on how to use health insurance.</p> <p>As a follow-up to the sessions held during the Duke/Durham Health Summit, Duke plans to perform community outreach to find out how to pull together resources around different issues and community needs. The Partnership can be a part of this effort.</p>		
Meeting Adjournment	Meeting was adjourned at 9:35 am.		
<p>Next Meeting: June 9, 2016, 8:15 AM Durham County Human Services Bldg., 414 E. Main Street, Durham</p>			