

2015-2018 Access to Care

Summer 2017 Review of Action Plan Progress

Objective 1: Increase percentage of children (1-5 years old) enrolled in Medicaid who receive any dental service in previous 6 months from 58.1% to 60%

Relevant Intervention: Educate families about dental coverage benefits for children available via Medicaid, CHIP (NC Health Choice) and plans purchased via the federal exchange

Status	Initiative/Task
Outcomes & Accomplishments:	<ul style="list-style-type: none"> • Affordable Care Act brochure updated in Summer 2015 • Committee disseminated announcements about ACA at community info sessions
In Progress/Ongoing:	<ul style="list-style-type: none"> • Next update for Affordable Care Act brochure – Summer 2017 • Determine the best methods for reaching parents and other stakeholders working with children eligible for coverage • Planning activities for health insurance marketplace open enrollment (Nov 1-Dec 15, 2017) for 2018 that will also include adults
Not started/Needs work:	<ul style="list-style-type: none"> • Estimate how many stakeholders can feasibly be reached (dependent on community partners engaged and using the tools developed)

Objective 2: Decrease percentage of adults who have had a permanent tooth removed due to tooth decay or gum disease from 37.8% to 36.8%

Relevant Intervention: Identify a plan for expanding dental care in Durham based on Durham assets & best practices from around the country

Status	Initiative/Task
<p>Outcomes & Accomplishments:</p>	<ul style="list-style-type: none"> • Committee updated community providers who offer free or discounted dental care, assessed gaps in service throughout community • Dental workgroup applied for/assisted on multiple grants to expand dental services throughout the county; received two that expanded services at Lincoln
<p>In Progress/Ongoing:</p>	<ul style="list-style-type: none"> • Research existing programs/initiatives in other communities that expanded dental access • Consider potential funding opportunities and long-term sustainability of expansion options • Major stakeholder conversations occur monthly – <i>more detail preferred</i>
<p>Not started/Needs work:</p>	<ul style="list-style-type: none"> • Review of the oral health chapter of the 2014 Durham CHA and the 3 CMS May 2015 Oral Health Initiative documents to better understand the needs of Durham residents and what programs or policies might help Durham residents • Weigh pros/cons of expanding these services, especially as it relates to the use of volunteers and/or paid professionals • Design & administer dental access questionnaires to dental professionals and residents in Durham who have little to no dental access now

Objective 3: Increase the percentage of formerly homeless people and low-income people with HIV/AIDS in permanent supportive housing who are receiving non-cash mainstream benefits, including Medicaid or Medicare, from 82% to 90%

Relevant Intervention: Implementation of H2 (Housing and Healthcare) Initiative Action Plan

Status	Initiative/Task
Outcomes & Accomplishments:	--
In Progress/Ongoing:	<ul style="list-style-type: none"> • City of Durham received HOPWA funding in 2014; community partnership between the DSS, DHA, & Dept. of Community Development is now implementing the distribution and use of HOPWA funds¹
Not started/Needs work:	<ul style="list-style-type: none"> • Improve housing stability for formerly homeless people and people with HIV/AIDS in HOPWA supported housing via Housing Support Services subcommittee • Identify local interventions already being implemented and determine gaps in services still needed • Increased service coordination and improved collaboration within existing programs to make org, policy, and process changes and to respond effectively to consumer needs

¹ This partnership developed outside of the subcommittee’s activities.

All objectives

Relevant Intervention: Improve health literacy among patients and improve communication between patients and healthcare providers

Status	Initiative/Task
<p>Outcomes & Accomplishments:</p>	<ul style="list-style-type: none"> • Survey of local pharmacists revealed challenges of health literacy for their patients; report will be used to inquire about how information can be used by Duke Health • Partnered with Duke to review and develop health literacy screening tools
<p>In Progress/Ongoing:</p>	<p>--</p>
<p>Not started/Needs work:</p>	<ul style="list-style-type: none"> • Identify organizations that could incorporate health literacy activities into current activities and services (invite libraries, literacy councils, etc.) • Identify potential funding sources to help support effort • Ensure sustainability of activities to improve health literacy among patients and communication between health care providers and patients • Evaluation of health literacy tools use and effectiveness

All objectives

Relevant Intervention: Conduct outreach and enrollment efforts of immigrants, refugees, and low-income special pops in coverage through the Federal Health Insurance Marketplace, Medicaid, or through local programs that offer free/sliding scale coverage to vulnerable populations

Status	Initiative/Task
Outcomes & Accomplishments:	<ul style="list-style-type: none"> • Special Populations subcommittee created; regular meetings
In Progress/Ongoing:	<ul style="list-style-type: none"> • Compile resources for refugee populations to identify needs and consequently create a resource and cultural guide for community providers/partners
Not started/Needs work:	--

All objectives

Relevant Intervention: Support community health workers (CHWs) who work with residents and patients in NE Central Durham to reduce poverty

Status	Initiative/Task
Outcomes & Accomplishments:	--
In Progress/Ongoing:	--
Not started/Needs work:	<ul style="list-style-type: none"> • Creation of a dedicated subcommittee • Subcommittee would provide support in identifying CHWs by identifying at least 5 community resources to advertise job opportunities for CHWs • Subcommittee will assist with identifying resources in the community (i.e., resource guides for CHWs, referrals) and disseminate to CHWs