

Payment Assistance

◆ Medicaid, NC Health Choice and “Be Smart” Family Planning

Medicaid is a health insurance program for low-income individuals and families who cannot afford health care costs. Medicaid serves low-income parents, children, seniors, and people with disabilities. Medicaid may help pay for certain expenses such as doctor and hospital bills, prescriptions, and other health care including dental and mental health.

NC Health Choice is a health insurance program for children with family income too high for Medicaid but too little to afford private or employer-sponsored health insurance.

“Be Smart” Family Planning is designed to reduce unintended pregnancies and improve the wellbeing of children and families in N.C. by extending eligibility for family planning services to individuals with no age restrictions.

Department of Social Services

414 E. Main St. • 919-560-8000

Monday–Friday 7:30 am to 5:30 pm • Call for mail-in application or drop in, no appointment necessary.

◆ Duke University and Duke Regional Hospitals

919-620-4555 or 800-782-6945

Patients who do not have insurance and receive treatment at a Duke University Health System (DUHS) facility may receive discounted services under DUHS’ financial assistance policy. Medical treatment that is urgent or provided on an emergency basis is eligible for a financial assistance discount under the DUHS financial assistance policy. To determine if your medical bills may be covered by charity care you must complete an application and receive approval.

◆ Local Access to Coordinated Healthcare (LATCH) 919-613-6509

A community-based program of Duke’s Division of Community Health, LATCH offers free, bilingual (Spanish/English) health services coordination and navigation of disability assistance services to help uninsured Durham County residents access available health and human services, including behavioral health care, and other community resources.



◆ Health Insurance Marketplace

People without health insurance can enroll at the Health Insurance Marketplace for the Affordable Care Act, also known as Obamacare. The Marketplace simplifies the search for health insurance by gathering available options in one place. With one application, you can compare plans side-by-side and find any free or low-cost programs you may qualify for.

**To make a local appointment call:
1-855-733-3711**

**www.healthcare.gov
www.premiumhelp.org**

2015 Federal Poverty Guidelines

Number of persons in family or household	% of Federal Poverty Level (FPL)				
	100%	133%	185%	200%	250%
1	\$11,770	\$15,654	\$21,775	\$23,540	\$29,425
2	\$15,930	\$21,187	\$29,471	\$31,860	\$39,825
3	\$20,090	\$26,720	\$37,167	\$40,180	\$50,225
4	\$24,250	\$32,253	\$44,863	\$48,500	\$60,625
For each additional person, add	\$4,160	\$5,533	\$7,696	\$8,320	\$10,400

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This information is provided by the Access to Care Committee of the Partnership for a Healthy Durham. The Partnership for a Healthy Durham is a coalition of local agencies, organizations, community members, and leaders. The Partnership is a certified Healthy Carolinians program. Our vision is that the people of Durham enjoy good physical, mental, and social health and well-being.



Phone: 919-560-7833 • healthydurham@gmail.com

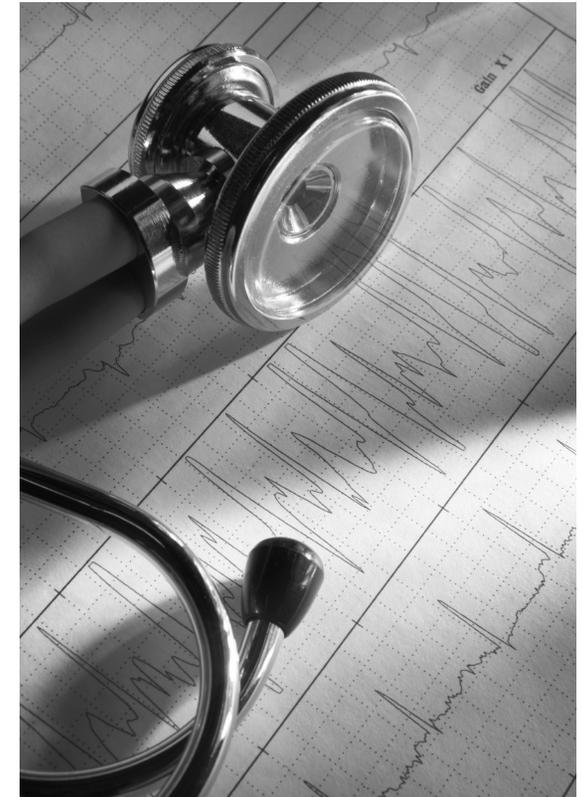
For an electronic version of the brochure, visit: **www.healthydurham.org**

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Medical Care Options in Durham

For the uninsured and underinsured



Medical Care and Prescriptions

◆ Lincoln Community Health Center

1301 Fayetteville St. • 919-956-4034 (appointments) • 919-956-4000
Monday–Friday, 8:00 am to 8:00 pm, Saturday, 8:00 am to 12:00 pm

Provides primary care services that include adult (internal medicine), pediatric, family medicine dental and behavioral health care. This main site clinic also provides laboratory, radiology and pharmacy services. Lincoln accepts most insurance and operates on a sliding fee scale based on family size and household income for the uninsured. Patients earning less than the federal poverty level (FPL) pay a nominal fee, and discounts are available for families up to 200% FPL. Primary care providers at Lincoln may refer eligible patients to **Project Access of Durham** for specialty medical care. The Center provides same day, evening and Saturday appointments. Transportation and interpreter services available.

Satellite Clinics: Health care for all ages, including care of chronic disease, acute illness, and health maintenance. Joint program of Duke Community Health and Lincoln Community Health Center, uses Lincoln's sliding scale fees. Patients seen at the Satellite clinics are eligible for all services offered at the main Lincoln site.

Holton Clinic	Lyon Park Clinic	Walltown
401 N. Driver St.	1313 Halley St.	Neighborhood Clinic
Suite 1106	919-536-4205	815 Broad St.
919-530-8210		919-416-1254

◆ Health Care for the Homeless Clinic located at Urban Ministries of Durham

412 Liberty St. • 919-808-5640
Monday–Friday 1:00 pm to 5:00 pm • **No appointment necessary.**

This clinic offers primary care, screening and referral for mental health and substance abuse services and connection to community resources for people living on the streets, or in emergency shelters, transitional housing, or domestic violence shelters.

◆ Duke Outpatient Clinic

4220 N. Roxboro Rd., 2nd floor • 919-471-8344
Monday–Friday 8:00 am to 5:00 pm

Duke Outpatient Clinic, a primary care clinic, serves Durham residents aged 18 and older. Services include internal medicine physicians, gynecology and contraception, clinical pharmacy consultation, nurse education, and social worker evaluation. Nursing visits offered for one-on-one diabetes education, blood pressure checks, monthly medication injections and weight loss clinic. Diabetic, HTN and pain/substance abuse group teaching sessions offered monthly. On site laboratory (phlebotomy) services available.

◆ Samaritan Health Center

507 E. Knox St., 4th floor • By appointment only.
4300 Garrett Rd. Suite C • English and Spanish speaking staff
Monday 12:00 pm to 5:00 pm, Tuesday 3:00 pm to 8:00 pm,
Thursday 9:00 am to 2:00 pm, Friday mornings by appointment.

All interested new patients should leave a message on the eligibility line at 919-407-8154 to request an intake appointment.

Free primary care for uninsured residents of Durham County whose income is below 200% FPL. Services also include vision exams, HIV testing and counseling, and connections to patient assistance programs and specialty referrals. There is a suggested \$20 donation for a visit.

◆ CAARE Clinic

214 Broadway St. • 919-687-0793 • **Call for appointments and hours.**

Health and dental screenings, substance abuse outpatient facility, HIV testing and counseling, mental health, laboratory, pharmacy, Wellness Center, nutritional counseling, massage therapy, acupuncture, yoga, exercise classes, diabetes, cancer, and HIV support groups.

◆ Durham County Department of Public Health

414 E. Main St. • In general, clinic hours are 8:30 am to 4:30pm; some clinics are closed Friday afternoon. Call 919-560-7600 for more information.

Nutrition Counseling: 919-560-7791

Provides medical nutrition therapy and nutrition counseling to individuals and families.

Women's Health Clinic:

Family Planning: 919-560-7601 • **Prenatal:** 919-560-7882

Prenatal care, postpartum examinations, and family planning services to women of childbearing age. Medicaid accepted; fees based on a sliding scale for those without Medicaid.

Breast and Cervical Cancer Control Program: 919-560-7600

Breast and cervical cancer screenings and follow up services for women below 200% of FPL, do not have Medicare Part B or Medicaid, uninsured or underinsured.

HIV and STI Testing and Counseling: (free) 919-560-7601

STD Testing Only: 919-560-7601

Provides free, quick, and confidential testing for HIV, syphilis, chlamydia and gonorrhea.

Early Intervention Clinic: 919-560-7726 • **Call for appointment.**

Medical and social work services to people with HIV/AIDS, in any stage of the disease. Fees based on Lincoln Community Health Center's rates.

Refugee Health Clinic: 919-560-7656 • **Tuesdays 8:30 am to 5:00 pm.**

Immunization Program: 919-560-7608

Provides mandated vaccines to children and some fee-for-service vaccines for adults.

Care Coordination for Children: 919-560-7712

Provides follow-up services for babies and young children to ensure proper health, growth and development.

◆ Senior PharmAssist

406 Rigsbee Ave., Suite 201 • 919-688-4772
Monday–Friday, 8:30 am to 5 pm (Tuesday 11:30 am to 8 pm)

Medication reviews and financial assistance for medications to Medicare beneficiaries 60 and older with incomes at or below 200% FPL. Medicare insurance counseling and guidance on obtaining medicines to any Durham resident—regardless of age or income.

◆ Planned Parenthood South Atlantic

105 Newsom St., Suite 101 (Corner with Roxboro St.) • 919-286-2872
Hours vary, call for information.

Confidential and affordable care including: birth control consultation and supplies, emergency contraception, abortion referral, gynecological exams, cancer screening, pregnancy testing and options information, testing and treatment for sexually transmitted infections, and HIV testing. Spanish speaking staff, evening and Saturday hours. Fees are based on a sliding scale for patients who qualify, or fee-for-service.

Mental Health, Developmental Disabilities, and Substance Abuse

Alliance Behavioral Health Care Access and Information Line

800-510-9132

Toll-free line answered 24 hours a day, 7 days a week, by behavioral health professionals able to provide telephone screenings, help with enrollment of individuals for mental health, intellectual/developmental disabilities and substance abuse services, share information on available community resources, provide crisis intervention by telephone or arrange for an emergency face-to-face clinical assessment, or a referral for services to Alliance's local network of providers.

Durham Center Access

309 Crutchfield St. • 800-510-9132 • Walk in or call 24 hours a day, 7 days a week.

Licensed clinicians meet with individuals and help assess behavioral health treatment needs. Durham Center Access is an alternative to an in-patient hospital setting available within the community, providing stabilization services to individuals experiencing both mental health and substance abuse related crisis. Adults (18 and older) may be assessed and admitted, if needed, for mental health crisis stabilization and detoxification from drugs and/or alcohol in a safe environment.