

Partnership for a Healthy Durham Quarterly Meeting
July 19, 2017
Minutes

Facilitated by: Kelly Warnock

Present: Kate Young, Stani N. Sims, Jasmine Burroughs, Kate MacQueen, Nasim Youssefi, Meghan Brown, Kathleen Seifert, Jen Isherwood, Rebekah Dorris, Kate LeMasters, Jen Meade, Amanda Snyderman, Tonya Stancil, Justin Hardy, Kiah Gaskin, Keyanna Terry, Khali Gallman, Laura Stephenson, Marissa Mortiboy, Kelly Warnock, Ogo Udemadu, Mel Downey-Piper, Tonya Del Soldato, Virginia Mitchell, Gwen McKnight, Candice Givens, Betsy Crites, Camille Grant, Candice Chilton, Angel Romero, Maria E Padilla, Adante Hart, Elanie Hart-Brothers, Laura Biediger, Amy O'Regan, Shirrell L Thomas, Charlene Reiss, Abbi Tenaglia, Tara Murillo, Cindy Haynes, Jannah Bierens, Christiana Oshotse, Chelsea Hawkins, Natalie Eley, Melissa Black, Ivy Ferrell, Crystal Dixon

Topic	Major discussion points	Action steps and responsible parties
Welcome and Introductions		
Review April Minutes	There were no changes to the minutes.	
Network of Care Relaunch Melissa Black Debra Duncan	<p>In 2015, the Communications committee decided to address the need for a community resource listing. The committee surveyed the public and providers about what functions and features they would like to see in a resource portal. After reviewing the data, the committee decided to work with the Durham Network of Care (DNOC) website.</p> <p>The survey data showed the community was aware of DNOC but didn't use it. The website needed to be updated, have a better search function and streamlined results. The end user should be able to find what they need in three clicks.</p> <p>In summer 2016, Bull City Fit funded an intern to develop inclusion/exclusion criteria, user guide, recommendations for DNOC changes and conduct interviews with the public and providers. Interns with Duke Sanford School of Public Policy have reviewed DNOC entries, taxonomy codes and researched similar websites.</p>	<p>Agency representatives should visit the DNOC website and update their information.</p> <p>Send electronic flyer to Debra to upload to the website.</p> <p>Contact Debra for DNOC promotional materials in English and Spanish.</p>

	<p>Network of Care has been around for 11 years. Usage has increased likely because of changes. Changes to the website include-</p> <ul style="list-style-type: none"> • Added icons on the right side for various resources such as physical activity, food and nutrition, housing, etc. • Options to change language up to 140 different ones, • Link to emergency services numbers, • Direct link to the real transit app to find out where buses are and how to locate services • Additional resources, link to Wake Network of Care • GeoMap feature added to front page • Link to community event flyers on front page • Search function relocated to interior pages <p>Moving forward, the DNOC workgroup will form an advisory group to steer DNOC. The advisory group will be made of agency representatives and community members. The group will review DNOC entries and find additional resources.</p> <p>The DNOC workgroup is in the early stages of evaluation to measure customer satisfaction, website traffic, topics searched most often and other metrics.</p> <p>Continued partnerships with Network of Care include Duke Gerontology Practice Compendium and OurCare Direct. The ultimate goal is to share DNOC data with with United Way 2-1-1 so they have the most up to date information when people call the hotline.</p> <p>Mass update reminder emails go to listed agencies twice a year. Updates on the website go through Debra for final approval. Debra encouraged using a generic email for the agency that multiple people have access to make updating easier.</p> <p>It was suggested to give agencies data about people looking for their information on Network of Care website.</p>	<p>Debra can ask hosting company for data searched by agency.</p> <p>Debra will check with Trilogy Inc. to see if the Community events and Community Calendar portions of the website can be linked automatically.</p> <p>See Debra and Melissa to join the advisory group.</p>
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<p>Recognize Co-Chairs Marissa Mortiboy</p>	<p>Marissa called each co-chair to the front of the room and said a few words about them and thanked each of them for their work.</p> <p>Attendees enjoyed a cake celebrating the past year of successes.</p>	
<p>Action Plan Update Kelly Warnock</p>	<p>Attendees viewed a slide show of Partnership activities from the previous year.</p> <p>Kelly and committee co-chairs shared specific accomplishments from the past year and what they have achieved through two years of the three-year action plan.</p>	
<p>Announcements</p>	<p>End Hunger Durham recently updated information on 63 pantries in Durham. The pantry list is available in hard copy and electronically. Email endhungerdurham@gmail.com for the pantry list.</p> <p>The Community Health Coalition does Each One Teach One workshops for caregivers and those with pre-diabetes. The workshop will be held September 7, 407 Crutchfield St. The website is www.chchealth.org. The series is free. There are eight sessions and individuals should attend at least six.</p> <p>Domestic violence in a healthcare risk in our community. Durham Crisis Response Center is interested in bringing information to agencies and the community. October is Domestic Violence Awareness Month. The Domestic Violence Response Team meeting will be held on August 18.</p> <p>Additional two-day racial equity trainings will be held in fall 2017. It is recommended to attend the Groundwater ½ day training first. See Kelly Warnock if you are interested in attending either training.</p> <p>Double Bucks program is located at two local farmer’s markets to increase Supplemental Nutrition Assistance Program (SNAP) benefits. Nasim Youseffi with the Durham County Department of Public Health is willing to do grocery store tours.</p> <p>There is a Groundwater presentation being offered August 12, 8:30 am-12:30 pm at Citywell Church.</p>	
<p>Next meeting</p>	<p>October 18, 2017, Durham County Human Services Building, 414 E. Main St., noon-1:30 pm</p>	