

Partnership for a Healthy Durham Quarterly Meeting

April 17, 2019

Minutes

Facilitated by: Jannah Bierens & Kelly Warnock

Present: Mary White, Fransine Sanchez, Mohan Chicurari, Jannah Bierens, Marissa Mortiboy, Connor Randolph, Kathia Guerrero, Ashley Dougherty, B.A. Oryshkevich, Gary Taylor, Natacha Rubio, Jacquelyn Blackwell, Kiah Gaskin, Melissa Black, Jennifer Meade, Tarrasine Gardner, Kim Nichols, Sandra Gomez, Kiah Gaskin, Heather Moutz, Brigit Carter, Victoria Romero, Norma Garcia Ortiz, Maralis Mercado Emerson, Gretchen Thompson, Eunice Okumu, Seneca Williams, Marcus Miller, Armenous Dobson III, Marketa Baker, Natalie Eley, Barbara Sheline, Peter Gallegos-Black, Laura Stillwell, Julia Bellantoni, Natalie Rich, Javonia Lewis, Kaaren Haldeman, Janet Bettger, Judy Kinney, Kevin Primus, Tonya Del Soldato, Mel Downey-Piper, Kat Combs, Kelly Warnock, Ashley Bass-Mitchell, Genevieve Hunter, Chelsea Hawkins, Nasim Youssefi, Charlotte Gerrity, Spencer Bradford, Juyoung Kim, Nikki Webb, Brian Goings, Jacob Lerner, Amanda Snyderman, Krysta Gougler-Reeves, Tara Ilsley, Marcic Alavero, Jen Isher-Witt, Varisce Alston, Debra Duncan, Aquanetta Gifundorra, Connor Drake, Niasha Fray, Neal Curran, Lindsey Carver, LaRhonda Hunter, Sahil Sandhu

Topic	Major discussion points	Action steps and responsible parties
Welcome		
NCCare360 Panel Discussion <i>Kimberly Alexander-Bratcher, UniteUs</i> <i>Georgina Dukes, NCCare360</i> <i>Gina Upchurch, Senior PharmAssist</i> <i>Sally Wilson, Project Access of Durham County</i>	The panel started with a background of work done around resource platforms in Durham. The Partnership for a Healthy Durham Communications committee did a survey several years ago asking about Durham Network of Care (DNOC) and what people would like to see in an online resource platform. The committee voted to work with DNOC to make it more user friendly. Duke University received a grant from IBM Health Corps in January and February 2017 to work on disparities in health and technology. The recommendations were to increase trust between institutions and the community, use collective impact, improve awareness and coordination and share information between providers, individuals and policy makers. Duke Clinical and Translational Science Institute (CTSI) awarded a grant to Our Care Direct which was an electronic referral platform for seniors. Dr. Daniel Parker with Duke Medicine piloted the HIPPA	Invitations to the information sessions will go out about NCCare360. Marissa will share NCCare360 presentation slides after the meeting.

compliant platform. This work was stopped work because of the State's NCCare360 platform.

NCCare360 is a uniform online referral system available statewide to connect providers, patients and organizations. NCCare360 is the first statewide coordinated network that includes a robust data repository of shared resources and connected healthcare. Partners include Foundations for Health Leadership and Innovation (FHLI), Unite Us, Expound, NC Department of Health and Human Services (DHHS), United Way 2-1-1.

Wake and Johnston Counties plan to launch NCCare360 by the end of April with more than 100 organizations. The goal is to launch in Durham this year.

NCCare360 has configurable screening- patient and/or provider facing algorithmic screenings to stratify risk and identify specific co-occurring needs. The tool also has electronic referral management, assessment/care plan management, bi-directional communication/alerts and knows what services were delivered and the history for every intervention with external partners. The tool asks about needs such as child care, housing and transportation to make sure needs are being met.

The next steps include a follow-up meeting on how this will work at the County level, strategy sessions for community organizations on how it would work for them, workflow planning with organizations, complete partner registration form and software training and then the launch. This process takes about 90 days, which will start in May and end with a launch in August.

There was a Q&A following the panel. The main points from the discussion were:

- NCCare360 will have the ability to send referrals for certain populations such as immigrants, refugees, domestic violence victims but there needs to be a level of trust between these organizations
- Georgina Dukes worked with the Access to Care committee Durham Knows workgroup about how to adapt the software for people living with HIV to ensure confidentiality
- Plans for keeping resources updated- organizations agree to update information at least on an annual basis, reminders will go out to member organizations
- UniteUs has combined with EPIC electronic medical records (EMR) at ConeHealth, NCCare360 is having conversations with Duke, EMR integration is a possibility
- FHLI will pay fees for NCCare360 licensing, long-term plan is that community-based organizations (CBOs) would never pay a fee to use, individuals and organizations call United Way 2-1-1 as well
- NCCare360 is not just a Medicaid platform, for anyone to use, there will be an option to get on the NCCare360 website and do a self-assessment to find referrals on your own
- Community member needs to give informed consent to send referral on their behalf and can rescind consent at any time, special permissions built in on who can view which information, everyone won't be able to see all the information for a client
- Other communities have used data to advocate for where funds should be allocated with community benefit dollars
- NC DHHS has created nine screening questions for social determinants of health, NCCare360 will have additional questions to use
- The platform is not designed or consent given by patients to use data for research purposes, would have to look at how to do this

<p>2019 Community Health Assessment Survey <i>Marissa Mortiboy,</i> Durham County Department of Public Health</p>	<p>The Partnership for a Healthy Durham, Durham County Department of Public Health (DCoDPH) and Duke Health are gearing up for the 2020 Community Health Assessment (CHA). The first step is a door-to-door community survey. There will be two samples- overall County and more than 50% Hispanic/Latinx neighborhood sample to ensure all voices are heard. The survey will be done in English and Spanish. DCoDPH epidemiologist Denver Jameson has been working on drawing representative samples areas of Durham County.</p> <p>The health department would like to increase the number of Durham residents surveyed to be able to stratify the data. Volunteers are needed to fill 250 survey slots on survey days- May 29-June 1 and June 5-June 8. The survey hours are 10 am to 6 pm on those days. Those who volunteer will receive training, lunch and a free t-shirt. Surveys will be conducted in teams of two. Marissa Mortiboy encouraged members to volunteer since the data is a major part of the CHA and helps determine the priorities and structure for the Partnership. Attendees shared their experiences with the survey and how they use the data.</p> <p>Sign up for survey shifts at tinyurl.com/DurhamCHA. We need your help!</p>	<p>Marissa will send out a flyer about the survey that members can use to recruit volunteers.</p>
<p>Partnership Overall Co-Chair Nominations <i>Kelly Warnock,</i> Durham County Department of Public Health</p>	<p>Due to a bylaw change- no two people of same organization can be overall co-chairs at the same time. There is an open seat because Kelly Warnock's term is ending. She cannot serve again because Jannah Bierens with DCoDPH is a co-chair. Marissa will check to see if those nominated want to run for the co-chair position.</p> <p>Kelly is willing to sit down with those interested to share her co-chair experience. As an overall Partnership co-chair, Kelly has attended the Robert Wood Johnson Foundation Culture of Health Prize Alumni meeting in New Jersey, been co-chairs with Gina Upchurch and Jannah, had a seat on the</p>	<p>Marissa will send out an online nomination form to the full Partnership.</p>

	Healthy Durham 20/20 convening committee. The co-chair role is for three years- two years as co-chair and one-year as co-chair ex officio.	
Announcements	<p>The Duke Global Health Institute is creating ways to better link Duke with the community. They are holding a workshop for partners on effectively informing policy makers about key issues, grant writing, best practices in fields of work and networking. The event will be held May 29 in Durham County Human Services Conference Rooms B&C with lunch. RSVP to GVhunter@duke.edu.</p> <p>On April 18 at 6 pm Alliance Health is holding a community conversation at Duke United Methodist Church for emotional support after last week's explosion.</p> <p>Alliance is hosting the Making a Difference breakfast on May 2. Alliance has a youth expression project which will be displayed at the Making a Difference Breakfast. Nominees for the Above and Beyond Award are open.</p> <p>The Durham Health Summit will be held June 7.</p>	
Next meeting	July 17, 2019- noon to 1:30 pm	