

Partnership for a Healthy Durham
Access to Care Committee
August 12, 2021
Agenda

Access to Care: This committee’s activities include advocating for changes that will affect health care coverage for residents across all ages and developing community and agency-based strategies to make measurable improvements in access to care for the uninsured and underinsured residents of Durham.

Facilitated by: Kearston Ingraham & Kimberly Alexander

Present: Charita McCollers, Debra Farrington, Gina Upchurch, Alix Adrian, Angel Romero, Anne Drennan, Ashley Bass-Mitchell, Brian Goings, Carla Huff, Cheryl Brewer, Elizabeth Brill, Jamillae Stockett, Jennifer Brighton, Julia Giner, Keyanna Terry, Kimberly Alexander, Kimberly Monroe, LaSonia Barnett, Lynae Baker, Monica Taylor, Nadia Aguilera-Funez, Nouria Belmouloud, Ping Zhang, Rose Perry, Sally Wilson, Yerson Padilla, Tekeela Green		
Topic	Major Discussion	Recommendations and Action Steps
Welcome		
Guest Speaker <ul style="list-style-type: none"> • Debra C. Farrington, MSW, LCSW Chief of Staff NC Medicaid Division of Health Benefits NC Department of Health and Human Services 	<p>Debra Farrington shared the vision for NC Medicaid Managed Care. The Healthy programs received \$650 million to address needs. These programs focus on medical and non-medical social determinants of health. There are 2.5 million people on Medicaid and approximately 1.6 million Medicaid beneficiaries have enrolled in Standard Plans. Some of the features include: establishing a payment structure that rewards better health outcomes, caring for the whole person, helping people manage their health through care management, and implementing a quality strategy to promote help plan accountability.</p> <p>Beneficiaries had the option to select one of the 5 health plans or the EBCI Tribal Option during open enrollment. Those who did not select a plan were automatically enrolled in one based on factors that included where they live, historical provider-beneficiary relationship and preference, and health plan assignments of other family members. Beneficiaries have until September 30th to change their health plan for any reason.</p> <p>Services for people with an intellectual/developmental disability, mental illness, traumatic brain injury, or substance use disorder are only available in</p>	<p>Angel suggested the group bring legal aid, who manages the Ombudsman, to the next meeting.</p> <p>Kearston suggested the need for more positive mental/behavioural health media messages.</p>

**Partnership for a Healthy Durham
Access to Care Committee
August 12, 2021
Agenda**

	<p>NC Medicaid Direct and/or through the LME/MCOs.</p> <p>The transition to Managed Care was largely successful. However, there are some issues that relate to large health systems cancelled or rescheduled appointments, member ID cards, and automated voice response systems. There are some high priority ongoing issues and they relate to specialty providers getting paid timely, NEMT, and pharmacy and filling prescriptions including durable medical equipment.</p> <p>To assist special populations who have low literacy/computer skills, individuals can use Ombudsman/enrollment broker, member service lines, or outreach specialists who are part of the health plans.</p> <p>Reference guide: https://medicaid.ncdhhs.gov/media/9521/open NC Medicaid Help Center: https://medicaid.ncdhhs.gov/helpcenter Practice Support: https://ncahec.net/medicaid-managed-care NC Medicaid Managed Care website: https://medicaid.ncdhhs.gov</p> <p>Kimberly Monroe mentioned the idea of partnering with NCCU to do dramatizations on specific health topics.</p> <p>There was discussion about the difficulty for people with low computer skills and some people need tangible things put in their hands.</p>	
<p>Community Health Worker (CHW) Workgroup</p>	<p>Durham County Dept. of Public Health received \$2 million grant to support health literacy around COVID-19 vaccinations. They are partnering with CHWs to push the process forward to get people vaccinated. This is a 2 year grant.</p> <p>The Roundtable is going well. CHWs who were trained in Durham will continue working through the State's contract.</p>	
<p>Introductions & Icebreaker</p>	<p>What would you like to accomplish before the end of the summer?</p>	

**Partnership for a Healthy Durham
Access to Care Committee
August 12, 2021
Agenda**

Announcements	<ul style="list-style-type: none"> Brian mentioned the Health and Housing meeting. Julia Giner, retired nurse, wants to work/connect with Brian Goings to get the HIV workgroup restarted. 	
Review July Minutes		
Meeting Adjourn @ 945am		

*Next Meeting: September 9th at 8:30 am

Attendees and their information

Julia Giner, RN (retired from Duke Pediatric Infectious Diseases). julieta.giner@gmail.com	Nadia Aguilera-Funez (She/Her): Health Educator/Patient Navigator at the Duke Cancer Institute Office of Health Equity.
Brian Goings-Duke University Department of Global Health- brian.goings@duke.edu	Angel Romero, Duke Population Health Management Office Community Partnerships; Co-Chair of Partnership for a Healthy Durham Communications Committee; and Facilitator of the Latino Health Roundtable. Angel.romero@duke.edu
Alix Adrian LGBTQ Center of Durham aadrian@lgbtqcenterofdurham.org	Nouria Belmouloud, Manager, Patient Relations, Duke University Hospital - belmo003@duke.edu
gina upchurch, Senior PharmAssist	Ashley Bass-Mitchell, Alliance Health Abassmitchell@alliancehealthplan.org
Jennifer Brighton, Wake County Medical Society Community Health Foundation. We run the Project Access of Wake County program and I co-chair the LiveWellWake Access to Care group.	Carla Huff, Alliance Health
Yerson Padilla - Division of Infectious Diseases □ Global HIV Prevention and Treatment	Sally Wilson Project Access of Durham County
Jamillae Stockett Durham County Health Department jstockett@dconc.gov	Debra.Farrington@dhhs.nc.gov 984-239-0750
Yerson Padilla: ypadilla@med.unc.edu	Kimberly Alexander, The Alexander Group, Co-chair Access to Care Committee
LaSonia Barnett, Senior Program Coordinator/ Duke Cancer Institute Office of Health Equity/lasonia.melvin@duke.edu	Monica Taylor, Duke AHEC -monica.taylor@duke.edu

**Partnership for a Healthy Durham
Access to Care Committee
August 12, 2021
Agenda**

Charita McCollers, Lincoln Community Health Center-Healthcare for the Homeless Clinic	Keyanna Terry, Durham County Public Health, Social Worker/CCI and FIT Durham Supervisor, kterry@dconc.gov
Lynae Baker, WHA Program at NIEHS	Charita McCollers: charita.mccollers@duke.edu 919-808-5643
Elizabeth Brill, Samaritan Health Center	