

Partnership for a Healthy Durham
Access to Care Committee
April 14, 2022
Minutes

Access to Care: This committee’s activities include advocating for changes that will affect health care coverage for residents across all ages and developing community and agency-based strategies to make measurable improvements in access to care for the uninsured and underinsured residents of Durham.

Facilitated by: Kearston Ingraham & Kimberly Alexander

Present: Kearston Ingraham (Duke Health), Bria Miller (DCo PH), Kimberly Alexander (The Alexander Group), Kim Shaw (Triangle Nonprofit and Leadership Center), Elizabeth Brill (Samaritan Health Center), Philip Gibson (NC DHHS), Angel Romero (Duke Health), Kimberly Monroe (Duke), Lydia Owens (NC School of Math and Science), Brigit Carter (Duke University), Edeia Lynch (DCo PH), Carol Swanson (Duke Health), Sally Wilson (Project Access), James Davis (City of Durham)		
Topic	Major Discussion	Recommendations and Action Steps
Welcome & Introductions		
Review March Minutes	The minutes were approved.	
Icebreaker <i>All</i>	What is your spring beverage of choice?	
Community Health Improvement Plans (CHIPs) Discussion	<p>Insurance resources:</p> <ul style="list-style-type: none"> • Trifold and handout, multiple ways to get out information, complexity of the information may need workshops, some meetings with support at churches, community events • Aging Well Durham - make documents accessible for individuals with disabilities (able to be read by assistive devices), provide at bus stops, food insecurity is still an issue (include flyer with food packages as they are given out) • Clinics has new patients come through online resources (tough to keep updated) • The navigators are under Legal Aid of NC. In Durham, most are located out of Lincoln. The LATCH program that I used to manage is still around and has 3 community health workers that work with the uninsured and can assist uninsured individuals seeking insurance or affordable primary care. 	

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- Also, outreach with the Medicaid/Medicare team for community members that may no longer be eligible for Medicaid, but qualify for other services/insurance platforms.
- QR codes for current updates is a great idea. Durham County Library is using QR codes and sharing information via their Digital Navigators.
- Needs to be updated regularly and help connect with the people with those resources - case managers, mental health, ED, pastoral care and others (Carol Swanson, Angel & Kimberly Monroe) Make sure to include in the packet - primary care, mental health, flu vaccination and all the resources available at the same time.
- Partnered with local radio stations (Radio One and Le Ley) for community announcements .Would love to do that again and include other resources.
- You may consider running stuff past the Mayor's Committee for Persons with Disabilities. They can vet for accessibility and also disseminate info. The Mayor's Committee may be open to receive presentations and support outreach events. The Human Relations Commission is also dipping their toe into health equity. They plan to do a health fair in July or August.
- Collaborate with the Communications Committee. Glad Angel is here as a member of the committee. For media campaigns, we should coordinate with Legal Aid because they may have a marketing budget. The Biden Administration reinstated marketing for Affordable Care Act marketing.

Healthy Literacy

- Edeia from Bull City Strong shared their plans to work with CHWs and other community workers, engage and train providers
- Build on work the committee has done before - workgroup with intern Kimberly Monroe remembers, also project led by Duke sickle cell researcher, will look of more information.
- Kim Shaw offered to help with volunteer needs, Senior Americorps members
- Edeia noted the need to make things equitable for folks who have low literacy by including pictures.

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	<ul style="list-style-type: none">• LATCH and Lincoln worked together to make a guide on how to read a prescription bottle and also how the Lincoln Pharmacy works.• The School of Nursing often supports community events. We get requests for health fairs and the students love to volunteer for these types of things.	
Meeting Adjourn		

***Next Meeting:** May 12th at 8:30 am