

Partnership for a Healthy Durham
Access to Care Committee
February 9, 2023
Agenda

Access to Care: This committee’s activities include advocating for changes that will affect health care coverage for residents across all ages and developing community and agency-based strategies to make measurable improvements in access to care for the uninsured and underinsured residents of Durham.

Facilitated by: Angel Romero

Present: Valon Alford (NFL Player Care Foundation, community member), Angel Romero, Bria Miller, Kearston Ingraham, Mary Vinson, Shelisa Howard Martinez (Aging Well Durham), Deborah Dolan (WellCare), Jennifer Bailey (Project Access), Jaeson Smith (DCoPH), Elizabeth Brill, Morgan McCurley, Ashley Bass-Mitchell, Kim Shaw, iPhone, Irene Felsman		
Topic	Major Discussion	Recommendations and Action Steps
Welcome & Introductions & Icebreaker	<p>Introductions in the chat. Name, organization, email address if this is your first time.</p> <p>Zoom poll: Which invention from the following list would you eliminate forever from the past, present, and future? Bicycles, the internet, 3D printers, or heated swimming pools.</p>	
Review January Minutes	The meeting minutes were approved	
Durham County Medical Options Brochure	<p>Angel shared the current version of the Medical Care Options in Durham brochure. The committee has produced this brochure for the last several years. We have discussed including behavioral health resources in the past but due to the small availability of space in the brochure, we will focus on medical health insurance and ways to apply for insurance.</p> <p>Participants viewed the document and all of the current information. The enrollment broker is Maximus. Maximus help enroll individuals in managed care or tailored care plans. The tailored plans are coming in April 2023. We plan to have some guests speak on these topics in March and April.</p> <p>Suggestions:</p> <ul style="list-style-type: none"> ○ It may be helpful to add the five managed care plans in the brochure. People may not recognize some of the plans, but this could be helpful. Deborah Dolan is a good contact person for the managed care plans. 	

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	<p>She is willing to review that section of the Medicaid section of the brochure.</p> <ul style="list-style-type: none">○ Shelisa asked if this brochure has had a literacy level assessment. The language on this brochure may not be appropriate for the general public. Jaeson and Shelisa will evaluate the literacy level of the brochure and offer changes.○ Federal guidelines do not allow community health centers to be free.○ Project Access provides free specialty care.○ Samaritan Health- edit to 300% poverty level.○ Consider including a table with poverty level guidelines.○ Bria will send the DCoPH clinic information to public health staff.○ Angel asked for feedback on the title of the brochure.<ul style="list-style-type: none">○ Several people prefer “healthcare” over “medical care”. Medical care sounds more clinical and less warm.○ We will change it to health care○ Health Care Options in Durham○ Health Care Resources in Durham or Health Care Access in Durham○ Angel asked if we should keep the Alliance Health Access and Information line○ Add behavioral health urgent care Behavioral Health Urgent Care Carolina Outreach.○ In the past, we have given the brochure to partners like Lincoln and the health department. We have distributed them at community outreach events and at faith community sites. This time we can distribute them through people already out in the community and libraries. Megan McCurley would like to pass them out as a part of LEAP that serves mostly low-income immigrant families. School social workers also get healthcare questions as well as Meals on Wheels.○ We plan to add information about HELP (Health Equipment Loan Program) in the brochure.	
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	<ul style="list-style-type: none"> ○ Add NCCARE360. 	
Emerging Issues and Events	<p>Valon Alford- resource and navigation event</p> <ul style="list-style-type: none"> ● Valon is here as a community member. She has helped to navigate accessing care. She would like to host an event in May during mental health awareness month and teach people how to navigate and advocate for care. There is an empowerment piece for community members. Content can include which questions you should ask and sharing some general navigation tools. She initially reached out to local schools. Valon wants to focus on empowerment and equipping people with the knowledge and information they need. ● She would like to primarily focus on mental health for one piece and potentially offer a series. The mental health focus brought on the idea. ● We could package a program format for schools, congregations, etc. 	
Announcements & Other Topics	MedAssist giving away free over the counter medicine needs volunteers on February 24,2023	
Meeting Adjourn		

*Next Meeting: March 9, 8:30-9:30am