

Partnership for a Healthy Durham
Health and Housing (H&H) Committee Meeting Zoom
Tuesday, November 15, 2022
Zoom 8:30am-9:30am

Present: Charlene Reiss, Bria Miller, Blake Kruger (Duke Family Medicine Resident), Charlene Harris (CHW, Alliance Health), Brian Goings (Duke), Manuel Hyman (Alliance Health), Debbie Royster (CHW, Duke), Jacqueline Lowry (CHW Alliance Health), L'Tanya Gilchrist (CHW, Durham County Public Health), Xiomara Boyce (Duke Cancer Institute), James Davis (City of Durham), Caressa Harding (NCDHHS), Melva Henry (City of Durham), Kimberly Monroe (Duke), Annette Rogers (PEACH), Charita McCollers		
Topic	Major Discussion	Recommendations and Action Steps
Welcome/ Introductions/ Icebreaker <i>Charlene Reiss 8:30-8:40</i>	In 2-3 words, please share something you are feeling grateful for this month	
Review October Minutes & Updates <i>All 8:40-8:45</i>	The minutes were approved. ECDC Feeds the Community, Saturday November 19th from 11:00 a.m. until food is gone. Greater Ecclesia Worship Center 601 N Alston Avenue.	
CHIP Review <i>All 8:45-9:15</i> <i>Presenter</i>	The Community Health Improvement Plans (CHIPs) are developed after each Community Health Assessment. These plans determine the focus and goals for each committee over three years. Charlene shared her screen to the CHIPs developed for this cycle. NCCARE360 is an existing program designed to share referrals between systems. This tool could be used to track housing. We will invite someone from NCCARE360 to the next meeting so that we can continue this discussion. There is training available for NCCARE360. We also have an NCCARE360 taskforce as a part of the Partnership. A member added that information needs to be more available to people and service providers.	Coordinated Entry: 984-287-8313

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	<p>Some providers use NCCARE360 in the field, but it is difficult to find landlords who accept housing vouchers.</p> <p>Duke also has an internal group working on NCCCARE360. Even if you don't provide a service, you can have a profile on NCCARE360 so that you can connect others to resources using this platform.</p> <p>James no longer has the staff capacity to respond to the referrals. His staff does not have the time to look at all of the NCCARE360 referrals and sort through them.</p> <p>Many of the affordable housing program don't have online application processes.</p> <p>Charlene would like this group to think of the questions to ask NCCARE360.</p> <p>Because of challenges with updating, Charlene would like us to work with NCCARE360 instead of building a separate list.</p> <p>Coordinated Entry (homeless access point) is not on NCCare360. Coordinated Entry is managed by the Department of Social Services and Veterans of America.</p> <p>People have had issues finding lead abatement resources. PEACH is on NCCARE360 but don't have enough staff to manage NCCARE360. The lead abatement piece is still open for referrals but not other services.</p> <p>A lot of organizations don't have the capacity to use a resource like NCCARE360.</p>	
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	<p>Should this committee work with the known organizations to get them on NCCARE360? Maybe we should find out what the barriers are for these organizations.</p> <p>Questions we have for NCCARE360: How can we help? Can this committee do a more targeted effort to help agencies with housing resources? Maybe we can ask NCCARE360 or UniteUs what they can do to help build capacity in/with organizations to use the platform. How often do organizations update their information on NCCARE360? What happens if an organization runs into a capacity issue?</p> <p>Is 211 a helpful resource if we can't use NCCARE360? It is best to have the person go through coordinated entry. Coordinated entry is for those who are unhoused or in eminent risk of being unhoused. It has resources outside of immediate housing if that is not available.</p> <p>Improving information about housing in NCCARES360:</p> <ul style="list-style-type: none"> • Outreach to organizations to update their profiles • Outreach to providers to know how to find information • Brainstorm questions for NCCARES360 <p>Discussion question – potential presentation and/or white paper: What did we learn about health and housing from the COVID pandemic? What can we do with those lessons?</p>	
<p>Thinking Ahead <i>All 9:15-9:25</i></p>	<p>Who else do we need to hear from? Who needs to hear from us?</p>	

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There may be an opportunity to make a presentation at a symposium in the spring. Maybe we could present what lessons we have learned about the connection between health and housing in Durham during COVID. Can be anecdotal and sharing people's experiences. Maybe some qualitative data. We may be able to sit in front of city policy makers. Look at what we could bring to them and present there. We will talk about that in the next meeting.

We have completed the community-wide assessment of the CHA! Looking to complete the Comunidad Latina sample.

Next Meeting: December 20 at 8:30 AM

