

**Partnership for a Healthy Durham NCCare360 Task Force (Advisory Council)**  
**Monthly Meeting**  
**October 25<sup>th</sup>, 2023**  
**3:30-4:30pm Zoom**  
**Agenda**

**Facilitated by: Catrina Lloyd**

| <b>Present: Susan Spratt, Duke, Angel Romero Ruiz, Sally Wilson, Angel Carroll, Bria Miller, Shemecka McNeil</b> |   |  |
|--|---|--|
| <b>Topic</b>   | <b>Major Discussion</b>   | <b>Recommendations and Action Steps</b>  |
| <b>Welcome</b><br><i>Catrina Lloyd</i>   | Introductions: name and organization.<br>Ice-Breaker Question: When did you last access NCCARE360 and for what purpose?<br><br>Review agenda: <ol style="list-style-type: none"> <li>1. Introductions</li> <li>2. Review June meeting minutes</li> <li>3. Announcements/Updates</li> <li>4. Topics</li> </ol> | *Complaint about hospital referral process for Meals on Wheels.<br>*Needs action referrals   |
| <b>Review of June minutes</b><br><i>Catrina Lloyd</i>  |   |  |
| <b>Announcements/ Updates</b>  | <ol style="list-style-type: none"> <li>1. Event Info: Getting Started with Unite Us; Fri, Oct 27, 2023, 11:00 am EDT</li> <li>2. Other updates/Announcements?</li> </ol>  |  |
| <b>Topics</b>  | <ol style="list-style-type: none"> <li>1. Reconfirm the participants on the council and their roles</li> <li>2. Identify other individuals and organizations that should be invited</li> <li>3. Set a schedule for regular meetings</li> </ol>  | *rural areas, listserv (don't duplicate), access to past reports, funds for services (transportation, utilities)<br>*CityGate Dream Center (Alamance) inappropriate referrals/incorrect services |

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|  |  | <ul style="list-style-type: none"><li>*Invite top senders/receivers of referrals and statewide servicers</li><li>*Feedback to NCCARE360</li><li>*Training/education for CBOs</li><li>* How to improve health outcomes and effectively advocate (to Duke, payers, state/federal gov't, employers)</li><li>*Add'l funding sources (not just volunteer funds)</li><li>*Homelessness and housing</li><li>*Add'l types of referrals</li><li>* Erica Ferguson? New state contact? Ayana Simon, Director for NCCARE360 CFHLI; Melissa Black-mblack@dcsInc.org, Gene Moon<br/>ayana.simon@foundationhli.org</li><li>*Unite Us rep</li><li>*Continuation of work (succession)</li><li>*Usefulness, security, mutual benefit</li></ul> |
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|                     |  |                           |
|---------------------|--|---------------------------|
| <b>Meeting Time</b> | The next NCCARE360 Advisory Council meeting will be on November 8 <sup>th</sup><br>(December 13 <sup>th</sup> ) 1:30, 2:30 or 3:30 | *Calendar invite approval |
| <b>Adjourn</b>      |  |                           |