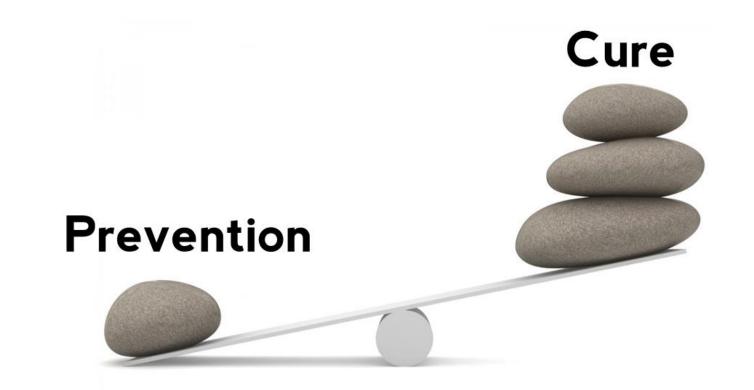
IDEAL STATE

IDEAL STATE — PREVENTION



- Focus resources and money on prevention
- Increase health promotion

IDEAL STATE — DIVERSITY



- Ethnicity
- Race
- Sexual orientation
- Gender

IDEAL STATE — EASY



- Easy to navigate
 - Insurance
 - Services
 - Finding providers
- Integrated services
 - Dental
 - Vision
 - Mental health

IDEAL STATE - AFFORDABLE & UNIVERSAL



BARRIERS

BARRIERS - COST



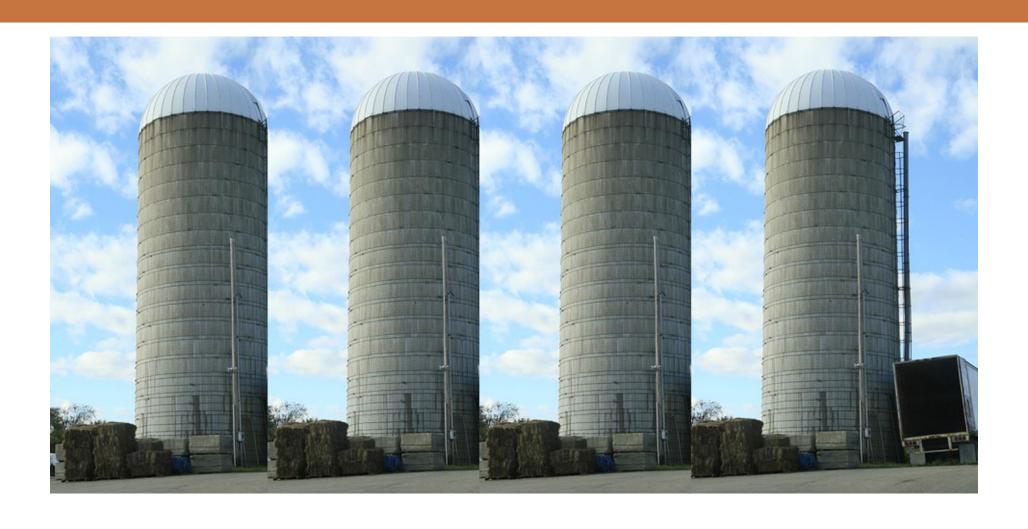
- Referral system
- Insurance
- What is covered?
- Copays and deductibles
- What provider do I see?

BARRIERS – TRUST AND RELATIONSHIPS



- No ongoing relationship with provider(s)
 - Do they have my best interest at heart?
- No relationships between providers
- Lack of trust
- Fear of government

BARRIERS — SILOS



BARRIERS – COMMUNICATION



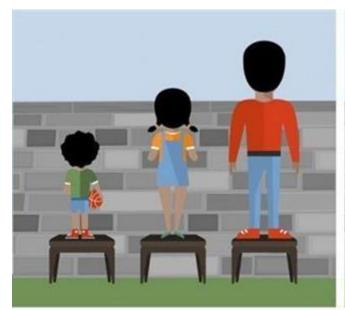
- Jargon
- Language barrier

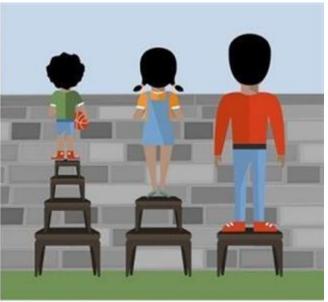
BARRIERS - TRANSPORTATION



SOLUTIONS

SOLUTIONS – CULTURAL COMPETENCY





Equality

Equity

- Racial equity training for providers
- Cultural competency
- No jargon

SOLUTIONS – NONTRADITIONAL CLINICS



- Mobile clinics
- Walk in clinics
- Extended hours
- Holistic health
- Alternative medicine
- Integrated services

SOLUTIONS - AFFORDABILITY



- Universal healthcare
- Sliding fee scale

SOLUTIONS— EASY



- Patient navigator
- Education on role of PCP
- Ask retired health care providers or workers to volunteer

GOALS

- 1. Providers are diverse in terms of race, ethnicity, gender, and sexual orientation.
- 2. Prevention and holistic care is a priority.
- 3. Everyone has access to health insurance and healthcare.
- 4. The healthcare system is easy to navigate.