Partnership for a Healthy Durham Access to Care Committee February 10, 2022 Minutes 8:30am-9:30am Zoom

Access to Care: This committee's activities include advocating for changes that will affect health care coverage for residents across all ages and developing community and agency-based strategies to make measurable improvements in access to care for the uninsured and underinsured residents of Durham.

Facilitated by: Kearston Ingraham & Kimberly Alexander

Present: Kearston Ingraham, Bria Miller, Kimber Alexander, Jess E., Dr. Wanda Boone, Tyrus Hinton, Jennifer Brighton, Charita McCollers, Brandon Rector, Keyanna Terry, Kimberly Monroe, Angel Romero, Sally Wilson Brian Goings, Yerson Padilla, Carol Swanson, Kim Shaw, Sonia Barnett, Constancita "Tita" Nieves, Ashley Bass-Mitchell, Elizabeth Brill, Savannah Carrico

Торіс	Major Discussion	Recommendations and Action Steps
Welcome	Kearston Ingraham and Kimberly Alexander welcomed participants to the meeting.	
Overview of Affordable	Jess Epsten is a member of Digital Durham. The digital divide is more	
Connectivity Program Jess Epsten	important now than ever, being heightened by the COVID epidemic.	
Durham County Main	The Affordable Connection Program is a federal program that enables	
Library/ Digital Durham	qualifying families to receive \$30 towards their internet bill each month, \$75 per month for tribal lands. Recipients can choose any plan they want and apply the discount, mobile plans included. Permanent home addresses nor social security cards are needed to apply. Internet providers are not allowed to run credit checks. Sign up started December 31, 2021. Upon approval, participants can directly connect to internet providers.	
	Criteria: household income at or below 200% of poverty and someone in the home receiving public benefits.	
	How do we connect people to devices and train them to use the devices? This program provides recipients \$100 to purchase devices. There are programs in	

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	the community that teach digital literacy like <u>Kramden Institute</u> . The library is starting a digital navigator program to teach people how to use devices.	
	Resources:	
	ACP Consumer Outreach Toolkit Federal Communications Commission (fcc.gov)	
	Home - ACP - Universal Service Administrative Company (acpbenefit.org)	
	Call: 877-384-2575 to request a mail-in application for the Affordable Connection Program.	
	https://www.pcsforpeople.org/	
	The Triangle Nonprofit & Volunteer Leadership Center has a digital navigation program utilizing high school students.	
	Jess Epsten's contact: jepsten@dconc.gov	
Review the Access to Care Infographic Savannah Carrico, Durham County Department of Public Health, Epidemiologist	Savannah Carrico created an infographic on Access to Care. There are several disparities evident in the data along with reasons for those disparities. Savannah will share the infographic via email following the meeting so committee members can provide feedback.	List Lincoln's urgent care sites in resources for uninsured residents.
All	Data sources include the 2020 Community Health Assessment (CHA), CHA listening sessions and Community Health Rankings.	
	It is evident that accessing healthcare can be difficult, even if insured.	

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The infographic will be available in English and Spanish in the spring.	
The second page of the infographic is about the listening session data.	

*Next Meeting: March 10th at 8:30 am