

**Partnership for a Healthy Durham
Access to Care Committee
June 8, 2023
Minutes**

Access to Care: This committee’s activities include advocating for changes that will affect health care coverage for residents across all ages and developing community and agency-based strategies to make measurable improvements in access to care for the uninsured and underinsured residents of Durham.

Facilitated by: Angel Romero and Bria Miller

Present: Bria Miller, Savannah Carrico, Gwen McNeil, Mary Vinson, Edeia Lynch, Laini Jarrett, Jaeson Smith, Shelisa Howard Martinez, Angel Romero, Deborah Dolan, Debbie Royster, Elizabeth Brill, Sam L, Ashley Bass-Mitchell, Kim Shaw, Howard Eisenson (Just for Us), Kimberly Alexander, Kina Edwards		
Topic	Major Discussion	Recommendations and Action Steps
Welcome & Introductions & Icebreaker	Introductions in the chat. Name, organization, email address if this is your first time. Zoom poll	
Review May Minutes	The minutes are approved.	
Co-Chair Nominations and Voting	Nominations for 2023-2024 Access to Care committee co-chairs are open. Please nominate yourself or another Access to Care member you think would be a good fit by submitting names with this link https://www.surveymonkey.com/r/D65XWHH .	
2022 Community Health Assessment Data Presentation (Access to Care) <i>Savannah Carrico, Epidemiologist, Durham County Department of Public Health</i>	In fall of 2022, volunteers went door-to-door to conduct Durham County Community Health Assessment surveys. Thanks to all volunteers who went out and administered surveys. Surveyors went to over 70 clusters beginning the last week of September and ending the first week of November. The team collected 205 surveys. Data could not be disaggregated by race for some of the questions due to the smaller sample size. For the question: Do you have someone you think of as a Primary Care Provider (PCP)? About 80.4% of respondents said yes. Black or African Americans were less likely to have a PCP than white respondents due to systemic racism. People under age 41 were less likely to have a PCP and less likely to have health insurance in the past twelve months.	

**Partnership for a Healthy Durham
Access to Care Committee
June 8, 2023
Minutes**

For the question: When was the last time you visited a healthcare provider One in nine people said it had been over a year since they last visited a healthcare provider. This is a new question added due to COVID-19.

For question: Was there a time in the last 12 months you did not have health care coverage? One in ten said yes. The primary reason for not having healthcare coverage named were unemployment, too expensive, or their employer did not provide it.

For question: Was there a time you had trouble getting the care you unneeded? 14.8% of respondents did have trouble getting the care they needed.

The specialized medical areas were more difficult to access. Those listed are primary care providers, mental health practitioners, and dentists. The reasons for the difficulty were that they could not get an appointment, had no coverage, and their insurance did not cover what was needed.

This trend data is on a data dashboard. The full County report can be found at healthydurham.org. The dashboard will be available at healthydurham.org. It gives a full idea of the methodology and the results.

Question: Have we done a survey to assess the people who are homebound?
Answer: Our team is not aware of a survey that has done that.

Q: For those who don't have a PCP, is it because some live in remote areas of Durham?

A: We can look at the census track and do some mapping to see if that is potentially an issue.

**Partnership for a Healthy Durham
Access to Care Committee
June 8, 2023
Minutes**

<p>Progress with CHW Engagement</p>	<p>During our last meeting, we discussed ways to engage community health workers (CHWs). Around this time last year, we sent out a survey to engage folks. Edeia will share the information they gathered the last time they launched the survey. They identified ten organizations that may employ CHWs. About six of the organizations were confirmed by survey results. Twenty CHWs/supervisors of CHWs responded.</p> <p>Ten out of twenty respondents are Duke affiliated. Others were from Carolina Complete Health, Lincoln Memorial Baptist Church, El Centro, Breastfeed Durham, End Hunger Durham, and Durham County Department of Public Health.</p> <p>When asked what health issues they focus on, 50% answered all of them, community health, or social determinants of health.</p> <p>Last month, this group brainstormed methods of engagement using Jamboard. Since then, Edeia and Debbie Royster brainstormed questions to add.</p> <p>Potential questions</p> <ul style="list-style-type: none"> • Interest in use of time • Frequency of the meeting • Time of meetings • Have they heard about the meeting? • Question about barriers to attending the roundtable <ul style="list-style-type: none"> ○ Like time, language, etc. <p>Edeia and Debbie would like feedback on these questions.</p> <p>There are over 80 CHWs in Durham, but only 20 responded to this survey. Are there additional organizations we can connect with?</p> <ul style="list-style-type: none"> • Deborah is happy to share these questions with Well Care’s CHWs. She can ask them to look over these questions. 	<p>Consider CHW competencies to the Partnership website.</p>
--	--	--

Partnership for a Healthy Durham
Access to Care Committee
June 8, 2023
Minutes

- Kimberly Alexander has done work with the NC CHW Association. Where people are employed may have changed and COVID-19 funding has changed. Maybe include a place for people to note if they are not affiliated with an organization.
- Dr. Howard Eisenson- they don't have clarity around what services CHWs are allowed to provide. There are tons of things that could be done for patients if they had an engaged family member. The CHWs could potentially fill in those gaps.
- Add: If you are not currently hiring CHWs, do you have the capacity to hire CHWs?

Who is missing from this list?

- Well Care
- La Semilla
- TRY
- Medicaid Prepaid Health plan
- NC IncK
- Project Access
- Alliance Health Plan
- PEACH
- Global Health
- El Futuro
- UNC
- People not affiliated with organizations- folks who may have gone through training at El Futuro
- CARE Inc

New resource just released about policy recommendations for CHWs <https://radx-up.org/research/health-equity-framework/health-equity-chw-model/>

**Partnership for a Healthy Durham
Access to Care Committee
June 8, 2023
Minutes**

	<p>Question: Are we close on having consistent role descriptions/ expectations across organizations? Once that is accomplished, there will be opportunities to explore outcomes across the community.</p> <p>Answer: There are defined competencies for CHWs in NC written by North Carolina Community Health Workers Association https://ncchwa.org/en/certification . It is defined on the website, but the role varies depending on the organization. Competencies are listed here https://ncchwa.org/en/resources</p>	
Announcements & Other Topics	The Mental Health Awareness Kickoff is June 30 th . Registration is free. It will be at Durham Central Park 3:00-7:00pm https://forms.gle/dgywnZnZVoNxDN679 .	
Meeting Adjourn		

***Next Meeting:** July 13, 8:30-9:30am