

**Partnership for a Healthy Durham
Access to Care Committee
January 18, 2024
Agenda**

Access to Care: This committee’s activities include advocating for changes that will affect health care coverage for residents across all ages and developing community and agency-based strategies to make measurable improvements in access to care for the uninsured and underinsured residents of Durham.

Facilitated by: Shelisa Howard-Martinez & Angel Romero Ruiz

Attendees: Catrina Lloyd, Bria Miller, Kimberly Alexander, Krista Kicsak, Kina Edwards, Kiara Tompkins, Ismael Santillano, Glenda Clare, Jannice Verne, Kimberly Monroe, Edeia Lynch, Deborah Dolan

| Topic | Major Discussion | Recommendations and Action Steps |
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| Welcome & Introductions & Icebreaker | <p>Introductions in the chat. Name, organization & email address if this is your first time.</p> <p>Add responses to icebreaker question on the Jamboard or chat box – which topics do you think the Access to Care Committee should include in the 2024 meetings?</p> <p>https://jamboard.google.com/d/1ydGaCia6s3mXidvbtO2hI9DQ2xq-N265kDP_NVE5Y9M/edit?usp=sharing</p> <p>The following are topic suggestions for 2024 added to the Jamboard by committee members.</p> <ol style="list-style-type: none"> 1. Meeting Suggestions (Taken from the Jamboard as entered) <ol style="list-style-type: none"> a. Safety net clinics b. Enhanced Services: CST, ACT, IIH c. Supporting CHW Workforce d. Social Drivers and policies e. Commercialization of COVID 19 f. Discuss the similarities and differences between supportive peer groups: peer support specialists, community health workers, and family peer specialists. | |

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| | <p>Discussion:</p> <p>Kimberly A.- Suggested the work of Community Health Workers (CHWs).</p> <p>Kimberly M.- Healthcare organizations are being asked to address issues like transportation and food and other social drivers. She would like to report back at a later meeting.</p> | |
| Review December Minutes | The meeting minutes were approved. | |
| Announcements | <p>Angel shared a presentation of community announcements.</p> <ol style="list-style-type: none"> 1. Durham Point-in-Time Count, census for unhoused community. January 24, 2024 at 7:00 pm- volunteer@housingfornewhope.org, 919-489-6282, for more info. 2. Duke MyChart is transitioning to My Duke Health, January 17, 2024- No action needed by users. 3. DCO Public Health is offering vaccinations- COVID 19 (919-560-7658) and Flu (919-560-7608) or DCoPublicHealth.org for more info 4. NC Coalition to Promote Children’s Health Insurance meeting will be on 1/18/2024 at Noon on Zoom. 5. The Women’s Health Awareness Conference 2024 is on April 13th , 8:00 am- 5:00 pm at Hillside High School. Free registration. For more info: WHA@niehs.nih.gov or 919-541-3852 6. NC Med Assist, Mobile Free Pharmacy will be on February 9, 9-2 pm. Registration required. www.medassist.org/mobile <p>No additional announcements from committee members.</p> <p>***Kimberly M. suggests checking on neighbors due to a power outage still impacting 10,000 residents.</p> | |

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| <p>Timeline for Selecting 2025-2028 Access to Care Community Health Improvement Plan (CHIP)</p> | <p>The 2025-2027 CHIPs development process will take place May-August of 2024.</p> | |
| <p>Revisiting and Optimizing the 2023-2024 Access to Care CHIP Interventions</p> | <p>Shelisa presented revised slides based on committee recommendations from October.</p> <p>The current CHIP has several interventions that have been under review by the committee.</p> <ol style="list-style-type: none"> 1. A big consideration is Medicaid expansion- 16,000 (8.9%) in Durham not covered by health insurance after expansion 2. Overarching Principles- <ol style="list-style-type: none"> a. That the committee adheres to Systemic Equity Workgroup guidelines b. Supporting CHWs (paid and volunteer) c. Promoting messaging that advances Health Literacy d. Build trust e. Promote overall community health <p>CHIP Recommendations (Language needs revision for clarification):</p> <ol style="list-style-type: none"> 1. Improve Healthcare Access- <ol style="list-style-type: none"> a. Kimberly M.- inquired about the 2nd bullet, whether the partnership would provide info or support enrollment. b. Angel recommends- Support Enrollment efforts into eligible programs (Clarification) 2. Improve Healthcare Navigation- <ol style="list-style-type: none"> a. Catrina requested clarification, what are we supporting vs doing? Define our role in achieving the outcomes. For example, our role in establishing and maintaining primary care. The suggested rephrasing is more effective because it adds measurable goals. | <ul style="list-style-type: none"> • Add clarifying language • Provide materials/slides to committee • Reflect measurable goals • Collaborate with the Communications Committee- Principles around inclusive communication, Community education • Invite/support orgs that are doing the work and suggest outreach • Include CHW roundtable and goals, specifying that their workgroup will be carrying out the work. |

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| | <ul style="list-style-type: none">b. Angel- Suggests support the efforts to establish and maintain primary care. The committee is supporting access by distributing the Access to Care brochure.c. Kimberly M.- Added that Duke, Lincoln and Project Access assist the uninsured, but the committee can support their work. <p>3. Improve Healthcare Literacy-</p> <ul style="list-style-type: none">4. Kimberly M.- suggests collaboration with the communications committee and addressing the principles around inclusive communication. Including CHWs and discussion of best practices.5. Catrina- inquired who specifically will be tasked to carry out the actions outlined in the committee’s goals.6. Angel- gave historical insight on how past goals had not been addressed and were streamlined in the current recommendations, which will be outlined in the strategies. Proposes: CHW Workgroup subcategory- Four additional goals7. Bria- Can include reporting of the work of other organizations.8. Examples- Support Navigators and Counselors for Marketplace insurance, inviting them to the meetings, sharing information. Procuring flyers for a church health fair, inviting them to come to the partnership to support efforts. | |
| Meeting Adjourn | | |

***Next Meeting:** February 8, 2024: 8:30-9:30am