

**Partnership for a Healthy Durham
Access to Care Committee**

May 8th, 2025 - 9:00 a.m.-10:00 a.m. @ Zoom/Virtual

Minutes

Facilitators: Edeia Lynch and Angel Romero Ruiz

Access to Care: This committee’s activities include advocating for changes that will affect health care coverage for residents across all ages and developing community and agency-based strategies to make measurable improvements in access to care for the uninsured and underinsured residents of Durham.

Present: Krista Kicsak, Angel Romero, Edeia Lynch, Deborah Dolan, Elizabeth Brill, Hayley Morris, Mina Silberberg, Tra Tran, Pam Perry, Valerie Jarrett, Jaclyn, Eboni Quick, Sierra Elrahal, Ashley Bass Mitchell, Gabrielle Brice, Brad Caison, Julian Melchor, Tinesha (LCHC), Kina Edwards

Time	Project/Topic/Goal	Major Discussion Points	Recommendations & Action Steps
9:00-9:05	Welcome and introductions. Icebreaker: share favorite self-care routine		
9:05-9:10	Review minutes	The minutes were not ready to be shared yet.	Bria will send out the minutes to Angel and Edeia when they are ready.
9:10-9:20	Duke Program Evaluation class final update, Access to Care	<p>Mina Silberberg, PhD, shared an update on the Duke Program Evaluation Class work. The class created two deliverables that would give specifics on an evaluation plan for the committee’s Community Health Improvement Plans (CHIPs), as well as trying to understand why there are such long wait times when scheduling medical appointments. The class also has ideas for needs assessments for the medical appointment wait times. Mina shared that the class had difficulty relating to how most of those that make up this committee are volunteers, so coming up with a feasible plan was challenging. If anyone has questions related to these deliverables or about the process, Mina is happy to connect.</p> <p>She shared the two products: one Word document giving a detailed process of the evaluation and one set of PowerPoint slides that were a general overview. These focused on the committee’s first CHIP objective. <i>Increase access to healthcare and health insurance access</i></p>	Remember to reach out to Mina to help getting students for needs assessments.

		<p>The students broke down the strategies into three areas and provided evaluation questions. They then gave the methods for answering these questions, including data collection and analysis ideas and potential resources. She did not go through the entirety of each of these but will share with Angel and Edeia to share with the committee.</p> <p>Eboni Quick, nurse navigator at Durham County in maternal health and family planning, really enjoyed the word cloud resource that was made available by students and is excited to use it in the future.</p>	
9:20-9:25	Nominations for Overall Partnership and Access to Care Co-chairs	<p>Krista Kicsak shared the process for co-chairs. Nominations are open throughout the month of May and elections will take place in June. Anyone is eligible to be a co-chair if they have been involved with the committee for at least one year. Whoever is nominated will be contacted by Bria Miller before they are placed on the ballot.</p> <p>There is one space open for an Overall Partnership co-chair, as Jess Rhodes is vacating her position after two years.</p>	<p>Access to Care Co-chair nomination https://www.surveymonkey.com/r/VB2YVSH</p> <p>Overall Co-chair Nomination https://www.surveymonkey.com/r/VG5ZTXQ</p>
9:25-9:30	NCCARE360 updates	<p>Hayley Morris, with Unite Us, joined to talk with the committee about updates to the NCCARE360 platform. They provide technical assistance, training, and support to NCCARE360. Coming May 21st, there is an update on the platform. It has the same industry-leading social care technology but with fewer clicks and greater personalization, so you can provide better care for more people, called the new Unite Us experience. This new update is bringing more synchronicity to all parts of the platform. There are bigger changes to browser functionality, there will be more automation for screening as a referral tool, and more self-navigation for patients/clients. Clinicians can now send multiple referrals in one workflow instead of having to do separate ones.</p> <p>There are multiple training courses, both live online and self-paced, available through May to get an idea of how this will look and work before launching on May 21st.</p> <p>NC 2-1-1 has been collaborating so that this will be relevant locally.</p>	<p>https://uniteus.com/new-experience</p>
9:30-9:40	CHW Networking event update.	<p>The event is over two days, May 29th and 30th at ReCity. The event will provide an opportunity for Community Health Workers</p>	<p>If you have any questions or resources that you want</p>

		<p>and community health advocates to share resources and updates in the community, learn, and celebrate community health work in general. There will be opportunities to go through either Mental Health First Aid training or Hands Only CPR, as well as learning Medicaid Expansion information.</p> <p>Honey Estrada, President of the NC CHW association, will be there. This is also a language inclusive event, with trainings in both English and Spanish, not just interpretation.</p> <p>If you supervise CHWs, please allow them to attend this great event.</p>	<p>to share at the CHW event, email elynych@dconc.gov</p> <p>Registration: https://forms.gle/VHLYuPeHTnUHqyM17</p>
<p>9:40–9:45</p>	<p>Community Health Assessment Conversations with providers or schedulers, recruit 8 people to Identify root causes of provider/capacity shortages. This is a part of the first CHIP objective to increase healthcare and health insurance access. Meeting format: In person? Online?</p>	<p>This could be a provider, doctor to a nurse, schedulers at the clinics knowledgeable of wait times for appointments. Co-chairs are seeking a broad range of participation and would like to involve Lincoln Community Health Center, Samaritan Health Center, Durham County Department of Public Health, Duke, and other community clinics and centers.</p> <p>Please let co-chairs know after the meeting if you have any other thoughts or ideas for this</p>	<p>Eboni Quick would like to help related to DCoDPH equick@dconc.gov</p> <p>Kina Edwards, medical director at Samaritan, would like to help with this kedwards@samaritanhealthcenter.org</p> <p>Angel has some recommendations from Duke Health.</p>
<p>9:45 -9:55</p>	<p>Announcements</p>	<ul style="list-style-type: none"> • May 16th Durham MedAssist & Medication Takeback Bell Yeager Freewill Baptist Church 128 E Cornwallis Rd Durham, NC 27707 Ø Volunteers link: https://link.edgepilot.com/s/ce5d8f8c/gwQjUuXyLEKjYpXDOD9ig?u=https://cerv.is/0332x418 or https://link.edgepilot.com/s/ba7984e9/1pEYmFKaDkORqA7RPg-FFA?u=http://www.medassist.org/volunteer Vendor Link: https://forms.gle/qzusbBdnNCxbwe6f8 • Durham Mental Health Awareness Kickoff 2025 Event. Saturday, May 31st, 2025, from 10-2pm at The Carolina Ale House is located at 3911 Durham Chapel Hill Blvd Durham, NC 27707. 	

Vendor Register link:
<https://forms.gle/aHd9mte86nDW7k3Q6>

- ASIST training on May 29th and 30th 2-day interactive training
[May ASIST TRAINING REGISTRATION](#)
- Child and Family Teen Training on June 17th and 18th 9-4 2-day, virtual training
- Community Resiliency Model (CRM) training for the community on Friday, 5/16, at the Main Durham Library. Community Resiliency Model (CRM) is an empowering training that supports a more trauma-informed, resilient community Friday, May 16th 1:30p.m. Main Durham Library, room 4311 🍷 Light refreshments provided! 🎓 Led by Andora Scraders & Penny Carrol Open to all community members — no experience needed! Come take care of yourself and your community. Build Resilience Together! Free CRM Training Learn practical, science-backed skills to help calm the nervous system — for yourself and others.
<https://www.surveymonkey.com/r/5TPV7JP>

Drag Me to DCo-Brad Caison June 28th 11-3pm, 414 E Main St.
<https://forms.office.com/Pages/ResponsePage.aspx?id=owBqwQlWwEeywnLYY140I8HeHe9XxF1NuKH4Hmtn5cpUMk5CQ0RSMDVHOVZPRTZQNEJKRDJZNIQ0UC4u>

9:55-10:00 Adjourn

Next meeting: Thursday, June 14th, 2025, at 9:00 am via Zoom.