

Partnership for a Healthy Durham NCCare360 Task Force Monthly Meeting
October 16, 2024, 3:30-4:30pm Zoom
Minutes

Present: Angel Romero Ruiz, Karin Szymanski, Abbie Szymanski, Elena Tenenbaum, Ph.D, Marissa Mortiboy, Bria Miller, Keith Patterson, Wajiha Khan, Pam Purifoy, Elizabeth Spratt		
Topic	Major Discussion	Recommendations and Action Steps
Welcome	Introductions and Icebreaker	
Announcements/ Updates	<ul style="list-style-type: none"> • NCCARE360 Task Force meetings – confirm day/time <p>Discussion about how the half of the hour can be challenging as it conflicts with 3 and 4pm meetings. Team leaning towards the 3pm hour.</p> <ul style="list-style-type: none"> • Any updates or announcements? <p>Angel 7 counties and plus meeting that has been running for three years. HOPS pilots. Our region is not involved currently and might be a request for proposal in the next week or month. Duke is looking for other organizations. Friday @9am is the meeting.</p>	Karin to send a survey out asking about best time.
Topics	<ol style="list-style-type: none"> 1) Unite Us Durham County data presentation for NCCARE360 Data presentation by Abbie Szymanski and Wajiha Khan from Unite Us. <ul style="list-style-type: none"> • For Durham Navigators are the top referral. This could be due to call center staff making the referrals, rural area. • Questions around the number of organizations in the system needs to be looked at as how many are accepting referrals. • Reviewed the referral workflow, recall and average time to resolve a care. • Resolving a case average time varies due to the type of referral – immediate need versus long term assistance. (ie: food versus housing). Ideal time is 2-3 days. 2) Transportation discussion – did not have time to discuss 3) Community Health Workers – did not have time to discuss 	<p>Unite Us to share NCCARE360 resources and Karin to send to the committee</p> <p>Karin to see what data can be shared with the committee for ongoing review.</p>

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Meeting Time	November 20, 2024	New calendar invite will be sent with meeting time confirmation.
Adjourn	4:32pm	

Facilitator: Karin Szymanski