

Partnership for a Healthy Durham NCCare360 Task Force (Advisory Council)
Monthly Meeting
January 15, 2025
3:00-4:00pm Zoom
Minutes

Present: Karin Szymanski, Bria Miller, Marissa Mortiboy, Kimberly Moore, Amari Bass, Angel Romero, Elena Tenebaum, Susan Elizabeth Spratt, Keith Patterson		
Topic	Major Discussion	Recommendations and Action Steps
Welcome	Introductions and icebreaker - Snow or no snow?	
Announcements/ Updates	<p>Any updates or announcements?</p> <p>HOPS being expanded and Duke is going to apply to be the entity to interact with the organizations participating.</p> <p>Turn-over at Unite Us. Abbie Szymanski has transitioned out of Unite Us. New account manager Meridith Goode Kohn is new Contact.</p> <p>Behavioral Health Youth Success and Empowerment February 14th at noon.</p> <p>Duke Transportation meeting – Jennifer Green City of Durham and Transportation. Missed appointments and other data. Hoping for better connections in Duke with NCCARE360 so we can connect more people with service and get more champions.</p>	
Topics	<p>Task Force Goals:</p> <p>The goals of the group are to support the success of NCCARE360 in meeting resource needs in the community by:</p> <ul style="list-style-type: none"> • Engaging partners to send and receive referrals • Identifying and trying to reduce barriers to utilization of platform • Assessing how well platform meets needs of clients and partners • Utilizing a racial equity framework • Highlighting identified resource needs to decision-makers 	

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	<p>1) Where can we continue outreach in the community for CHW:</p> <ul style="list-style-type: none"> • Community Health Workers and utilization of NCCARE360 Edeia Lynch, Durham Community Health Worker Coordinator and co-chair to Access to Care committee. Setting up meeting next week to discuss next steps. • Roundtable in May they will have a CHW conference and networking event. Presentations and panelist – NCCARE360 would be good topic to be a part of the meeting. • Community Health Ambassador trained Kimberly Monroe is one. Refresher for those that are using Kimberly Bradshaw is contact to run them. Duke Cancer institute runs them. Free to CHW. • Various CHW – Duke Well (Population Health Resource Associates). All staff meeting and Angel has a contact for the meeting agenda. • Century Hispana Health Department Lincoln CHW <p>2) Follow up conversation:</p> <ul style="list-style-type: none"> • Training for newly onboarded organizations • Continuous training and oversight of CBO's. Duke – has a lot of input from CBO's. Many CBO's that are not coded correctly in the platform. Angel saw numerous referrals in Durham to a Raliegh pantry. This is an ongoing issues. Challenge is that Unite Us leaves it up to CBO for the update. • Funding to support CBO's (HOPS) 	<p>Karin to meet with Edeia.</p> <p>Ask Edeia about the Roundtable.</p> <p>Angel has contact and can provide</p> <p>Karin to meet with Amari to discuss next steps to address non updated CBO's and issue of individuals being provided referrals that</p>
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	<ul style="list-style-type: none"> • Targeted increase in referrals (ie: transportation) • Interns – is this a feasible option? • <p>7C's (7 counties) plus – only 16 groups filled out the survey for input on NCCARE360 use, what services do you or can you provide, what money would you need to provide the service, infrastructure to provide the service,</p> <p>HOPS – rent, utilities, remediation, HOPS – they have a network of their own and not part of the whole. Org need has the quality control over the organizations that are in the platform and assisting individuals. HSO's – CBO's</p> <p>3) Discussion:</p> <ul style="list-style-type: none"> • Review of Durham specific data presentation from previous meeting 	geographically can not meet their need.
Next Meeting Time	February 19, 2025, 3-4pm	
Adjourn	4:03pm	

Facilitator: Karin Szymanski