**Access to Care:** This committee's activities include advocating for changes that will affect health care coverage for residents across all ages and developing community and agency-based strategies to make measurable improvements in access to care for the uninsured and underinsured residents of Durham.

Facilitated by: Angel Romero & Edeia Lynch

Topic	Major Discussion	Recommendations and Action Steps
Welcome - Introductions & Icebreaker	Introductions in the chat. Name, organization & email address if this is your first time along with the response for the icebreaker. What three items would you bring to a deserted island.	
2024-2027 Community Health Improvement (CHIP) Discussion	Participants reviewed a document with the current objectives and strategies developed in the in-person CHIPs sessions. These were drafted based on the work done in regular committee, reviewing CHA data, listening session data, and other sources of information available. They reviewed the three objective and then worked to solidify the strategies to achieve those objectives.	
	Final Results Statement: Uninsured and underinsured people in Durham County have access to quality healthcare coverage and have an established primary care home equipped to address health-related social needs.  Objective 1: Increase healthcare and health insurance access	

### **Objective 2:**

Advocate for a community health worker (CHW) workforce that has benefits and fair wages

#### **Objective 3:**

Improve healthcare and health insurance literacy

The group reviewed all the strategies and worked to organize them on a timeline, to have an idea of what to work on first. The timeline can be found below these minutes, as an image of the Jamboard document. Important things discussed below:

- Strategy: Make a list/recruit existing mobile units for outreach events. Making sure that mobile units have materials and information to connect patients to resources:
  - "What is a mobile unit?"
    - Mobile units or mobile teams are groups that go out to the community via vehicle to provide services
  - Mobile outreach: Legal Aid also has one, Durham County Public Library has a digital literacy mobile unit, the diaper bank has a mobile unit in spring and summer months.
  - In addition to recruiting these units, its important to make sure they have resources available for other services in the community.
  - There is data about mobile units that are not being accepted in community (community members not

An edit is needed on these strategies: "collaborating with existing resources, especially if they are trusted by the community"

comfortable utilizing mobile services) and did not want to access them.

- Strategy: Utilize the partnership Durham Network of Care
  - This intersects with the Communications Committee's work
  - The group should work with legal aid and related groups to promote health insurance access.
- Strategy Share healthcare/health insurance information in health adjacent (non-clinical) settings:
  - Sierra's work fulfills this strategy, so it can be placed early on in Quarter 1's efforts
- Related to immigration status: Do we have something in place to help people get connected and stagger timing? The system is hyper focused on open enrollment season, but for those who are not eligible for open enrollment, they do not get a lot of time for their options. The group should revisit this population after open enrollment to assist with getting them connected to services they need.

Objective 3 and strategies will be discussed during next meeting.

\*Next Meeting: October 10, 2024: 8:30-9:30am