Partnership for a Healthy Durham Access to Care Committee December 14, 2023 Minutes

Access to Care: This committee's activities include advocating for changes that will affect health care coverage for residents across all ages and developing community and agency-based strategies to make measurable improvements in access to care for the uninsured and underinsured residents of Durham.

Facilitated by: Shelisa Howard-Martinez & Angel Romero Ruiz

Attendees: Bria Miller, Catrina Lloyd, Deborah Dolan, Jess Bousquette, Elizabeth Brill, Dr. Letitia Johnson-Arnold, Mary Vinson, Dr. Rosalie Bocelli, Gina Upchurch, Victoria Mosey, Kiara Thompkins, Sally Wilson, Debbie Royster, Edeia Lynch, Jaeson Smith, Kevin Ogbonna, Francisco Guzman, Angelo Moore, Sharon Munoz, (Latin-19), Brenda Mallory

| Topic | Major Discussion | Recommendations and Action |
|---|--|----------------------------|
| | | Steps |
| Welcome & Introductions & Icebreaker | Introductions in the chat. Name, organization & email address if this is your first time. | |
| | Icebreaker in chat box: One word or short phrase to describe your 2023. | |
| Review November Minutes | | |
| Access to Care Brochure – Language about Medicaid Expansion | Angel- Review, note: will be reformatted by graphic design company, will be translated into Spanish, in printed and digital format 1. Revision to reflect Medicaid Expansion a. NC Health Choice now combined with Medicaid b. Gina- Person first language correction "individuals with low-income," Medicaid is public health insurance and covers individuals & families, add "pick a managed care plan if no Medicare," charity care vs hardship (Angel will confirm), update income from 200 to 250% of federal poverty level, add SHIP program- will edit language, c. Deborah- Suggest a general term to describe services, group decides to provide examples with simpler language d. Discuss hospital visit vs admission e. Kiara- Therapist instead of counselor f. Victoria- Avoid the confusion of Medicare language; instead, call the enrollment broker for managed care eligibility | |

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| | g. Jaeson- question about separating Medicaid and Medicare brochures; will review Medicare section of brochure h. New LCHC satellite clinic in Lakewood Shopping Center i. Sally- "Project Access" bolded or in blue; HELP section, add "a service of PADC". j. Elizabeth- Samaritan added Friday hours 9-1 |
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| Revisiting and Optimizing the Access to Care CHIP Interventions | Shelisa- CHIP slides and discussion moved to January meeting. |
| Announcements | Sharon (Latin-19)- Offered Spanish translation services, rates determined by and paid to Latin-19 Edeia- Community Health Worker Roundtable, forming small planning team, January meeting cancelled. Meetings resume Feb 2024, first Wednesday at 10 am. Join Zoom Meeting https://us02web.zoom.us/j/86380303623?pwd=eml3dCt3WkdHZk1oaGczbi 9BUUdQQT09 Gina- Senior Pharm Assist, low-income subsidy increased from partial to full, and prescription cost capped t \$3500, special enrollment periods available due to government error, Medicare counseling is import, please refer to SPA Dr. Johnson-Arnold- Enrollment for CHW courses: https://www.durhamtech.edu/continuing-education/community-health-worker-continuing-education-program Behavioral Health Courses https://www.durhamtech.edu/programs-pathways/behavioral-health-non-credit Access to Care- January meeting moved from 2nd to 3rd Thursday |
| Meeting Adjourn | , |

^{*}Next Meeting: January 18, 2024: 8:30-9:30am